

The Port of Seattle Commission.

START OF TRANSCRIPT

ION ON AN ALL DIGIT OCCUPATION ON EVERYDORY THIS
[00:00:28] ALL RIGHT GOOD AFTERNOON EVERYBODY THIS
[00:00:31] IS COMMISSIONER BOWMAN CALLING TO ORDER
[00:00:33] THE PORT OF SEATTLE AUDIT COMMITTEE
[00:00:35] SPECIAL MEETING TODAY IS THURSDAY APRIL
[00:00:38] EIGHT TH 2021 AND THE TIME IS 2:33
[00:00:42] WE'RE MEETING REMOTELY TODAY THE TEAM'S
[00:00:46] PLATFORM YOU COMPLY EXCUSE ME WITH THE
[00:00:48] GOVERNOR'S SAFE START STAY HEALTHY ORDER
[00:00:51] AND IN ACCORDANCE WITH PROCLAMATION 20-28.
[00:00:54] PRESENT WITH ME TODAY IS COMMISSIONER
[00:00:56] MEMBER SAM CHO AND PUBLIC MEMBER CHRIS GIRKY
[00:01:00] WILL THE CLERK PLEASE CALL THE ROLL TO
[00:01:02] ENSURE ALL COMMITTEE MEMBERS ARE ON THE
[00:01:03] LINE. THANK YOU BEGINNING WITH
•
[00:01:06] COMMISSIONER CHO. AYE. THANK
[00:01:10] YOU. MEMBER GIRKY. PRESENT. THANK
[00:01:13] YOU. AND COMMISSIONER BOWMAN. I'M HERE. ALL
[00:01:16] RIGHT THANK YOU VERY MUCH THIS IS A
[00:01:19] VIRTUAL MEETING WE'VE MADE SPECIAL
[00:01:21] ARRANGEMENTS TO PROVIDE FOR REMOTE
[00:01:23] PARTICIPATION FOR ALL OF OUR STAFF AND
[00:01:25] THE OUTSIDE PRESENTERS AND COMMITTEE
•
[00:01:27] MEMBERS. ALSO PLEASE NOTE THAT ALL VOTES
[00:01:30] COMMENTS AND QUESTIONS TODAY WILL BE
[00:01:32] TAKEN BY THE ROLL CALL METHOD AS A
[00:01:34] RESULT OF OUR VIRTUAL ENVIRONMENT. TO BE
[00:01:36] EQUITABLE WE WILL ASK ALL COMMITTEE
[00:01:38] MEMBERS TO SPEAK IN TURN AND WAIT TO BE
[00:01:39] RECOGNIZED BEFORE SPEAKING AS MUCH AS
[00:01:41] POSSIBLE. TO MAKE THIS MEETING MORE
[00:01:44] ACCESSIBLE TO THE PUBLIC THIS MEETING IS
[00:01:44] ACCESSIBLE TO THE FOBLIC THIS MEETING IS
[00:01:47] RECORDED AND MAY BE VIEWED OR HEARD AT
[00:01:49] ANY TIME ON THE PORT WEBSITE. SO OUR
[00:01:53] FIRST ORDER OF BUSINESS TODAY IS THE
[00:01:54] APPROVAL OF THE MINUTES FROM THE JANUARY
[00:01:56] 29, '21 AUDIT COMMITTEE MEETING. ARE THERE
[00:01:59] ANY CORRECTIONS TO THE MINUTES? AND
[00:02:03] IF THERE'S NOT IS THERE A MOTION IN A
[00:02:05] SECOND TO APPROVE? A MOTION
[00:02:11] FOR THE MINUTES? SO MOVE. THANK YOU. AND I
[00:02:15] BELIEVE I HAVE TO SECOND IS THAT CORRECT
[00:02:17] MICHELLE? THAT IS CORRECT COMMISSIONER. ALL
[00:02:19] RIGHT AND I SECOND COMMISSIONER CHO'S
[00:02:13] MOTION. WITH THAT COMMITTEE MEMBERS
[00:02:25] THE QUESTION ON APPROVAL OF THE MINUTES
[00:02:27] IS BEFORE US PLEASE SAY YES OR NO WHEN
[00:02:29] YOUR NAME IS CALLED. BEGINNING WITH
[00:02:31] COMMISSIONER.CHO. AYE. THANK YOU.
[00:02:34] COMMISSIONER BOWMAN. AYE. THANK YOU. YOU HAVE
[00:02:37] TWO YESSES AND ZERO NOS. ALRIGHT THE
[00:02:39] MEETING MINUTES ARE APPROVED AS
[00:02:42] PRESENTED. NEXT WE HAVE
[00:02:45] LET'S SEE OUR NEXT ORDER OF BUSINESS IS
[00:02:47] THE UPDATES AND THE FIRST UPDATE IS
[00:02:49] REGARDING THE DIRECTOR'S ANNUAL
[00:02:50] COMMUNICATION INDEPENDENCE INTERNAL
[00:02:50] COMMONICATION INDEPENDENCE INTERNAL
[00:02:55] FOLLOW UP. PRESENTERS PLEASE UMUTE
[00:02:58] YOURSELVES NOW. COMMITTEE MEMBERS WILL
[00:03:00] REMAIN MUTED UNTIL THE PRESENTATION IS



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100:03:021 COMPLETE OR BREAK IS TAKEN FOR QUESTIONS. [00:03:05] AT THAT TIME I WILL CALL ON EACH OF YOU [00:03:07] TO ASK QUESTIONS OR MAKE COMMENTS. MR [00:03:09] FERNANDEZ PLEASE INTRODUCE THIS ITEM. [00:03:11] THANK YOU COMMISSIONER BOWMAN. MICHELLE IF [00:03:14] YOU COULD PULL UP THE PRESENTATION. [00:03:17] JUST GIVE ME JUST A MOMENT HERE I'M HAVING [00:03:20] TECHNICAL DIFFICULTIES TODAY SO [00:03:22] HOPEFULLY IT WILL ALL JUST COOPERATE 100:03:251 NICELY, THERE WE GO, WORKING BEAUTIFULLY. [00:03:28] NEXT SLIDE PLEASE MICHELLE. OKAY. [00:03:34] COMMISSIONERS AND MS GORKY ONCE THE [00:03:37] THINGS WE'RE REQUIRED TO DO IS ON A [00:03:39] PERIODIC BASIS COMMUNICATE WITH YOU ON [00:03:42] FOUR ELEMENTS THAT I'VE GOT HIGHLIGHTED [00:03:45] HERE AND FOR YOUR BENEFIT WE FOLLOW [00:03:49] TWO STANDARDS. INSTITUTE OF INTERNAL [00:03:52] AUDITORS, OR THE IIA STANDARDS AND THE [00:03:56] GOVERNMENT ACCOUNTABILITY OFFICE THE GAO [00:03:58] STANDARDS AND THEY BOTH GOVERN INTERNAL [00:04:01] AUDITS AND BECAUSE WE FOLLOW THOSE [00:04:03] STANDARDS THEY HAVE THEIR UNIQUE [00:04:04] REQUIREMENTS THAT REQUIRE US TO BE [00:04:09] A BEST PRACTICE SHOP AND TO FALL UNDER [00:04:12] THEIR UMBRELLA THERE ARE CERTAIN THINGS [00:04:13] THAT WE NEED TO DO. SO THESE ARE THE [00:04:15] THINGS THAT I'M GOING TO BRIEFLY TALK [00:04:17] ABOUT TODAY. NEXT SLIDE PLEASE MICHELLE. [00:04:20] THE FIRST ITEM IS INDEPENDENCE [00:04:24] AS WITH ANY ORDER BE THE EXTERNAL OR [00:04:26] INTERNAL INDEPENDENT BECOMES A VERY [00:04:28] IMPORTANT THING FROM AN INTERNAL [00:04:31] PERSPECTIVE THE MOST IMPORTANT THING IS 100:04:341 ARE YOUR REPORTS COMPROMISED IF YOU [00:04:37] DON'T REPORT TO THE RIGHT PEOPLE THEN [00:04:40] SOMEONE IN THE ORGANIZATION COULD HAVE [00:04:43] THE ABILITY TO MODIFY WHAT YOU'RE DOING [00:04:45] AND COMMUNICATION ISN'T BASICALLY [00:04:49] CLEAR AND OBJECTIVE. SO I [00:04:53] WANT TO CONFIRM THAT INTERNAL OUR [00:04:55] DEPARTMENT REPORTS THE AUTO COMMITTEE [00:04:57] AND WE'RE MEETING TODAY AND [00:05:00] ADMINISTRATIVELY WE REPORT TO THE [00:05:02] EXECUTIVE DIRECTOR. SO NOTHING'S CHANGED [00:05:04] THERE AND THAT CONTINUES. NEXT SLIDE [00:05:07] PLEASE. COMMISSIONER'S, ONE [00:05:10] OF THE THINGS WE NEED TO DO ON A [00:05:12] PERIODIC BASIS IS HAVE A QUALITY [00:05:13] ASSURANCE REVIEW SO IN ORDER TO HAVE [00:05:18] QUALITY IN OUR REPORTS AND OUR WORK [00:05:20] PAPERS AND OUR DOCUMENTATION, BOTH [00:05:23] STANDARDS REQUIRE AN EXTERNAL PARTY TO [00:05:25] COME IN FROM TIME TO TIME AND REVIEW THE [00:05:27] WORK THAT WE'RE DOING. WE LAST HAD THIS [00:05:30] IN DECEMBER OF 2018 AND THEY GO THROUGH [00:05:32] ALL OUR WORK PAPERS THEY LOOK AT HOW WE [00:05:35] DOCUMENT. THEY WANT TO MAKE SURE THAT [00:05:37] PEOPLE ARE APPROVING STAFF WORK IN A [00:05:39] TIMELY MANNER. AND AND [00:05:43] THE QUALITY OF OUR WORK. ALSO THEY REVIEW [00:05:45] ALL OF THAT WE LIKE I SAID WE HAD [00:05:48] IN DECEMBER 2018 WHERE WE GOT THE [00:05:51] HIGHEST RATING, OR A VERY CLEAN AUDIT.



	ESSENTIALLY AUDIT THE AUDITORS. BUT WE
	HAVE PERFECT RATING WE'LL HAVE THE NEXT
	ONE MOST LIKELY 2022. WE HAVE AN
	EXTENSION BECAUSE IT COVID WHERE
	WE CAN DO IT ANYTIME GOSH
[00:06:11]	IN TERMS OF THREE YEAR REQUIREMENT FOR
[00:06:13]	THE GEO THEORETICALLY WE COULD DO
[00:06:17]	IT WE WOULD NORMALLY HAVE IT STARTED AT
[00:06:19]	THE END OF THIS YEAR. WE'VE GOT A YEAR
[00:06:21]	AND A HALF EXTENSION BUT WE'LL STILL GET
[00:06:23]	IT DONE IN 2022. ANOTHER THING WE DO IS
[00:06:26]	IN HOUSE WE HAVE A STAFF MEMBER THAT GO
[00:06:31]	THROUGH TRAINING AND SELF ASSESSMENTS SO
	SHE WILL LOOK AT ALL THE WORK PAPERS
	PERIODICALLY OR A SAMPLE OF THEM AND
	MAKE SURE THAT WE'RE COMPLIANT. WHEN WE
	DO HAVE THE EXTERNAL REVIEW COME IN YOU
	KNOW THAT REVIEW WE KIND OF BUFFER
	TO MAKE SURE THAT EVERYTHING'S FIXED AND
	CLEANED UP AND IT ALSO CATCHES OTHER
	THINGS THAT THEY MIGHT NOT COVER IN
	THEIR SAMPLE. SO MULTIPLE POINTS LOOKING
	AT WHAT WE DO TO ASSURE THAT THE WORK
	THAT WE DO OUR I'S ARE DOTTED AND T'S ARE
	CROSSED AND AND WE BEAT ALL THE REQUIRED
	STANDARDS. BOTH FOR THE INTERNATIONAL
	STANDARDS AND THE US GEO STANDARDS. NEXT
	SLIDE PLEASE MICHELLE. THERE
	WAS A SLIDE A BULLET POINT THAT
	I TALKED ABOUT EARLIER CALLED THE
	CHARTER. EARLIER WE DID OUR CHARTER
	REVIEW. I JUST WANT TO POINT OUT WE DID
	OUR CHARTER REVIEW LAST YEAR SO WE DON'T
	NEED TO DO IT THIS YEAR AND OUR CHARTER
	IS CURRENTLY UPDATED. NOW ISSUE FOLLOW UP
	THIS IS THE LAST THING THAT THEY MAKE US
	LOOK AT. AND THE REASON THIS IS IMPORTANT
	IS WHEN YOU DO AN AUDIT AND YOU HAVE
	RECOMMENDATIONS, YOU WANT TO MAKE SURE
	THAT THOSE ARE ADDRESSED. YOU DON'T DO
	THE AUDIT AND IT'S JUST PUT ON A SHELF
	AND NOBODY DOES ANYTHING WITH IT BECAUSE
	OTHERWISE IT'S A WASTE OF EVERYONE'S
	TIME. WHERE YOU DO SOMETHING AND
	NOTHING IS DONE. IN SOME CASES OBVIOUSLY
I I	IT WOULD BE DONE BUT BUT BY FOLLOWING UP
	MONITORING AND MAKING SURE THAT ISSUES
	AND VULNERABILITIES GET CLOSED OUT, IT
	ASSURES A STRONGER CONTROL ENVIRONMENT.
	SO THESE CHARTS OVER HERE TALK A LITTLE
	BIT ABOUT HOW LATE SOME OF THESE ISSUES
	ARE. THE FIRST CHART ON THE LEFT TIME
	OUTSTANDING FROM THE PORT DATE SHOWS
	THAT WE'VE GOT SOME ISSUES. A FEW THAT
	ARE MORE THAN TWO YEARS. SOME THAT ARE
	ONE TO 2 YEARS AND SO ON. THE
	CHART OF THE RIGHTS OF THE 39 ISSUES OF
	TARGET DATE YOU KNOW THAT MEANS THEY'RE
	OVERDUE. AUDITEE
	SAYS THEY'RE GOING TO GET SOMETHING DONE
	THE PARTICULAR DATE WE TRACK AND IF
	THEIR WAY OVERDUE WE'LL SHOW THEM THIS
	CHART. WILL ALSO HIGHLIGHT THEM AND



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[00:09:02] ASSESS WHETHER THERE ARE REASONS [00:09:06] FOR BEING LATER REASONABLE. AS THE [00:09:09] EIGHT ISSUES ARE OUTSTANDING FOR MORE [00:09:12] THAN TWO YEARS. 1 WAS BECAUSE OF A [00:09:16] MARINE, IT'S A BILLING SYSTEM FOR THE [00:09:19] MARINE FISHING AND COMMERCIAL OPERATION [00:09:21] THE MARITIME SID, AND YOU KNOW [00:09:24] THEY WERE PRETTY FAR ALONG AND IT DIDN'T [00:09:26] SEEM TO BE WORKING OUT WITH THE VENDOR [00:09:28] SO WE'RE BUILDING IT IN HOUSE. [00:09:32] COMMISSIONS ALREADY APPROVED THAT. WE'RE A [00:09:34] LITTLE BIT BEHIND SCHEDULE BUT THEY ARE [00:09:36] ON TRACK AND THEY ARE WORKING ON IT. SO [00:09:38] THAT'S WHAT WE WANT TO SEE THAT JUST NOT [00:09:40] TOTALLY NEGLECTED. ON THE IT FRONT THERE [00:09:43] ARE SEVERAL ISSUES AS YOU CAN SEE THAT [00:09:45] ARE OVERDUE. PRIMARILY BECAUSE IT'S FOCUS [00:09:48] HAS BEEN MORE ON COVID AND THE REMOTE [00:09:51] WORK ENVIRONMENT, BUT I DON'T WANT US TO [00:09:54] LOSE SIGHT THESE ARE STILL IMPORTANT AND WE [00:09:58] WILL CONTINUE TO FOLLOW UP WITH THEM. AND [00:10:00] THEY DO NEED TO ADDRESS THEM AT SOME [00:10:02] POINT. SO JUST A DIRECTIONAL HIGHLIGHT. [00:10:06] AND BEFORE I MOVE TO THE NEXT LINE OF [00:10:09] THE AUDIT PLAN I'LL OPEN IT UP AND SEE [00:10:11] IF ANYONE GOT ANY QUESTIONS. AT THIS [00:10:13] POINT. 100:10:161 GREAT, ANY QUESTIONS? LET'S START WITH COMMISSIONER [00:10:21] CHO. NO. NOT THIS TIME THANKS. OKAY [00:10:26] MEMBER GIRKY, ANY QUESTIONS? NO QUESTIONS [00:10:30] FOR ME THANK YOU. GLENN I JUST HAVE ONE [00:10:33] QUESTION AND I APOLOGIZE IF I'M NOT [00:10:35] SEEING THIS WHAT ARE THE TOTAL NUMBER 100:10:401 OF ISSUES THAT YOU'RE FOLLOWING WHAT'S [00:10:43] THE UNIVERSE? FROM [00:10:47] REPORT DATE DATE RIGHT NOW, YOU KNOW, THE [00:10:50] OUTSTANDING ISSUES THAT WE'RE FOLLOWING [00:10:51] UP ON ARE 39 THE TOP LEFT. RIGHT, [00:10:55] NO I UNDERSTAND THAT I MEAN OF ALL OF [00:10:59] THE ISSUES OVER THE SAME TIME PERIOD [00:11:02] WHAT'S THE PERCENT WAS 39 PERCENTAGE OF [00:11:04] WHAT? OH UP THE ENTIRE UNIVERSE SO WHEN [00:11:07] AN ISSUE IS COMPLETED AND CLOSED, SO WE [00:11:10] PROBABLY HAVE HUNDREDS OF ISSUES THAT [00:11:13] WE'VE SEEN AND WE'VE DOCUMENTED, BUT MOST [00:11:15] OF THEM HAVE BEEN FIXED. SO FROM [00:11:19] THE HUNDREDS OF ISSUES THAT WE'VE [00:11:21] HIGHLIGHTED OVER THE YEARS, MANY [00:11:24] HAVE BEEN CLOSED OUT. THE 39 THAT ARE ON [00:11:27] ARE OUTSTANDING FROM THAT DATE. NOW SINCE [00:11:30] WE DON'T TRACK ONES THAT ARE CLOSED AND [00:11:32] ADDRESS WE JUST CLOSE THEM OUT. AND I [00:11:34] MEAN WE COULD GET TO THAT GET THAT DATA [00:11:36] BUT I DON'T KNOW HOW MUCH VALUE ADD. [00:11:40] NO THAT'S OKAY I WAS JUST CURIOUS [00:11:42] IF YOU KNEW OFF THE TOP OF YOUR HEAD. AND [00:11:45] I REALLY APPRECIATE THIS BECAUSE IT'S [00:11:47] VERY HELPFUL TO SEE I THINK FOR THE [00:11:48] PUBLIC AS WELL YOUR FIRST POINT WAS VERY [00:11:50] WELL TAKEN OF YOU'RE DOING THESE AUDITS [00:11:53] AND REALLY MAKING SURE THAT THE WORK HAS [00:11:55] BEEN DONE IS JUST AS CRITICAL AS DOING

[00:11:57] THE AUDIT ITSELF. AND SO THANK



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100:12:001 YOU FOR PROVIDING VISIBILITY TO THIS [00:12:02] FOLLOW UP. IT'S REALLY IMPORTANT. IS THE [00:12:05] THERE ANY SORT OF YOU MENTIONED THE IT [00:12:07] ISSUE WITH COVID. ANY OTHER SORT OF [00:12:10] SYSTEMIC ISSUES THAT YOU'RE SEEING THAT [00:12:12] WOULD CAUSE A LONGER OUTSTANDING [00:12:16] TIME. I THINK AT THIS POINT NO. [00:12:21] I THINK IT'S IT THAT'S SLIPPING THAT WE [00:12:24] PROBABLY NEED TO VISIT IN THE NON PUBLIC 100:12:27] SESSION, OKAY BECAUSE THEY'RE SECURITY [00:12:30] SENSITIVE. THAT WOULD BE WHERE THERE [00:12:34] ARE A LARGER GROUPING OF ISSUES AT THIS [00:12:37] POINT THAT ARE STILL OPEN. THAT WE NEED [00:12:39] TO FIGURE OUT WE GOING TO DO THEM. SO THE [00:12:45] STRATEGY FIGHT TEAM MIGHT BE SUCH THAT [00:12:47] WE DECIDED TO DO SOMETHING DIFFERENT. BUT [00:12:49] AS OF RIGHT NOW THEY HAVEN'T INDICATED [00:12:52] TO US THAT THEY'RE DOING ANYTHING [00:12:53] DIFFERENT THEY'RE STILL WORKING ON THEM. [00:12:55] SO IT'S A MATTER OF MAKING SURE WE GET [00:12:57] THE RIGHT RESOURCES TO RIGHT PEOPLE AT [00:12:59] THE RIGHT TIME. SO AT SOME POINT THEY'RE [00:13:01] ADDRESSED. AND SO POTENTIAL [00:13:05] VULNERABILITIES. OKAY [00:13:08] THANK YOU FOR THAT. ALRIGHT WELL IF THERE [00:13:12] ARE NO FURTHER QUESTIONS AT THIS TIME [00:13:14] FOR GLENN I THINK WE'LL MOVE ON TO THE [00:13:16] NEXT ITEM. YES. NEXT SLIDE PLEASE MICHELLE. [00:13:19] SO COMMISSIONERS FOR [00:13:23] BENEFIT THE PUBLIC AND FOR COMMISSIONER [00:13:25] CHO I JUST WANT TO GO OVER OUR AUDIT [00:13:28] PLAN FOR 2021. WE MADE QUITE [00:13:31] A GOOD PROGRESS ON TO DATE. BUT YOU [00:13:35] KNOW ON THE LEFT HAND SIDE WE HAVE [00:13:37] LIMITED CONTRACT APPLIANCE AUDITS. AND [00:13:40] THESE ARE THE CONCESSIONAIRES AT THE [00:13:41] AIRPORT AND ON THE MARITIME SIDE THAT [00:13:43] PAYS PERCENTAGE REVENUES AND PERCENTAGE [00:13:46] FEES IN ADDITION TO THE MAC. AND A LOT OF [00:13:49] THIS INFORMATION IS SELF REPORTED, THEY [00:13:52] SEND IN THERE WHAT WOULD THEY [00:13:56] OWE US THE FINANCIAL STATEMENTS THAT [00:13:58] THEY PUT TOGETHER, AND SEND US [00:14:02] A PAYMENT, SO IT'S A QUASI HONOR SYSTEM TO SOME EXTENT. [00:14:06] SO WE GO OUT, WE CYCLE [00:14:08] THROUGH THEM AND WE MAKE SURE THAT A [00:14:10] CERTAIN PERIOD OF TIME THE LARGER [00:14:12] VENDORS ARE LOOKED AT BASED ON DOLLAR [00:14:14] THRESHOLD, AND THE MEDIUM SIZE ABOUT FIVE [00:14:18] TO 7 YEARS WE TRY TO GO AFTER THEM. AND [00:14:20] AUDIT THEM AND THEN THE SMALLER VENDORS [00:14:24] IT'S AD HOC. SO WHENEVER WE HAVE [00:14:27] TIME OR RESOURCES BUT WE DO THE THEM OR [00:14:30] AUDIT THEM FROM TIME TO TIME. ON THE [00:14:32] OPERATIONAL SIDE THE BLUE COLUMN HERE, [00:14:35] THESE ARE ALL AUDITS THAT COME THROUGH [00:14:37] OUR RISK ASSESSMENT PROGRAM, WHERE WE GO [00:14:40] OUT WE'LL TALK TO MANAGEMENT, TO STAFF [00:14:42] AND TO COMMISSIONERS, AND GET THEIR [00:14:47] CONCERNS. WE CAN'T LOOK AT EVERYTHING IN [00:14:49] THE ORGANIZATION, BUT THE HIGHER RISK [00:14:51] ITEMS THAT ARE BROUGHT FORWARD. AND

[00:14:55] WE'LL USE OUR JUDGMENT TOO. WE'LL LOOK AT



	HERE. WE HAVE THE OPERATIONAL ONES AND
	THE PURE OPERATIONAL ONES ACTUALLY
	CAPITAL IT'S A QUASI OPERATIONAL ONESELF
	SINCE CAPITAL IS SO LARGE AT THE PORT WE
[00:15:09]	PUT THAT IN ITS OWN BUCKET. AND THEN
[00:15:11]	WE'VE GOT ALL THE CAPITAL ONES OUT THERE
[00:15:13]	THAT WE'LL BE LOOKING AT THIS YEAR. AND
[00:15:17]	THEN WE ALSO HAVE INFORMATION TECHNOLOGY
[00:15:19]	ON ITS. ON THE INFORMATION TECHNOLOGY
[00:15:22]	SIDE, THE T2 AIRPORT
	PARKING GARAGE SYSTEM WAS A MANAGEMENT
[00:15:28]	REQUEST, BASED ON A NEW SYSTEM
	THAT'S BEING PUT IN AND THE DOLLARS THAT
	FLOW THROUGH THAT. BUT MANY OF THE OTHER
	ONES ARE YOUR MALWARE,
	AND CONTINUOUS VULNERABILITY MANAGEMENT.
	THOSE ARE PART OF THE CIS TOP 20. CENTER
	FOR INTERNET SECURITY AND THOSE ARE
	THERE'S STANDARD BASIC AUDITS CRITICAL
	AUDITS THAT NEED TO BE DONE. AND THERE'S
	20 OF THEM THAT EVERY ORGANIZATION
	SHOULD DO. WE'RE TRYING TO CYCLE THROUGH
	THOSE. BIOMETRICS WAS A COMMISSION
	REQUEST FROM THE BIOMETRICS COMMITTEE.
	AND THEN THE PCI PAYMENT
	CARD INDUSTRY AUDIT IS A REQUIREMENT
	THAT'S REQUIRED EVERY YEAR. AND WE
	HISTORICALLY WE FARMED IT OUT TO A
	CONSULTANT, BUT WE HAVE SOMEBODY WITHIN
	INTERNAL AUDIT THAT'S CERTIFIED TO DO THESE. SH
	HAS GOT THE ISA CERTIFICATION
	WHICH IS AN INTERNAL QUALIFIED ASSESSOR
	CERTIFICATION, WHICH ALLOWS US TO DO IT.
	SO WE'LL BE DOING THIS THIS YEAR. AND
	THAT BASICALLY IT'S A REQUIREMENT FROM
	VISA AND MASTERCARD FOR ANYONE THAT
	TAKES VISA AND MASTERCARD AND HAS A
	CERTAIN VOLUME THAT FLOWS THROUGH
	EVERY ORGANIZATION THAT HAS LARGE
	VOLUMES OF THESE AND MASS CARD
	TRANSACTIONS HAVE TO DO PCI AUDIT EVERY
	YEAR, AND THAT'S WHY WE'RE DOING THIS.
	NEXT SLIDE PLEASE. THESE
	ARE JUST CONTINGENCY AUDITS
	COMMISSIONERS, SO AT THE BEGINNING OF THE
	YEAR WE'LL PUT A FEW CONTINGENCY AUDITS
	OUT THAT WE DON'T EXPECT TO DO UNLESS WE
	HAVE TIME OR RESOURCES. IT GIVES US
	A LITTLE PUSH IN SO WE DON'T HAVE
	DOWNTIME AND HAVE TO COME BACK TO THE
	COMMISSION. MOST OF THESE WILL TRANSFER
	OVER TO 2022 WE WILL GO THROUGH A FULL
	RISK ASSESSMENT AGAIN THIS YEAR AND
	ASSUMING THAT THEIR RISK STILL EXISTS
	AND IS HIGH ENOUGH AND THERE'S NOTHING
	ELSE FOR US IN THESE WILL TRANSFER OVER.
	OTHERWISE IF WE DO HAVE RESOURCES IN
	TIME WE'LL DO SOME OF THESE. BUT FROM NOW
	IT LOOKS LIKE ESPECIALLY ON THE
	OPERATIONAL SIDE, WE MOST LIKELY WON'T
	GET TO ANYTHING UNTIL 2022. AND
	THAT'S IT IN THE AUDIT PLAN. I'M GOING TO
[UU:17:47]	JUMP INTO THE AUDITS, cOMMISSIONERS,



[00:17:49] UNLESS ANYONE HAS QUESTIONS ON THE AUDIT
[00:17:51] PLAN. LET'S SEE. THANK YOU FOR THAT.
[00:17:55] LET'S MAKE SURE THAT WE DON'T HAVE A
[00:17:56] ROUND OF QUESTIONS. COMMISSION, UM, MICHELLE
[00:18:02] COULD YOU PLEASE CALL THE ROLL? BEGINNING WITH
[00:18:05] COMMISSIONER CHO. YEAH, I
[00:18:10] AM LOOKING AT THE THE CURRENT SLIDE AND I
[00:18:12] SEE NORTH SATELLITE. IF WE WERE TO DO AN
[00:18:15] AUDIT ON THE NORTH SATELLITE, AND IAF,
[00:18:19] WOULD THAT BE OF OUR VENDORS TO SEE
[00:18:22] WHETHER OR NOT WE WERE CHARGED CORRECTLY
[00:18:25] OR WHAT IS AN AUDIT OF THOSE PROJECTS
[00:18:27] LOOK LIKE? YEAH SO SOME OF THESE ARE
[00:18:30] PROBABLY GOING TO FALL INTO NEXT YEAR.
[00:18:31] THEY'RE HUGE PROJECTS COMMISSIONER CHO,
[00:18:34] AS YOU KNOW, TO GIVE SOMETHING A BILLION
[00:18:36] PLUS DOLLARS IN BOTH. AND THERE'S SO MANY
[00:18:39] ITEMS ON HERE THAT WE COULD LOOK AT THAT.
[00:18:42] WE LOOK AT WE'VE BEING BILLED CORRECTLY.
[00:18:44] THERE'S ACTIVITY, THERE'S CHANGE ORDERS,
[00:18:47] THERE'S HOURLY BILLING FOR CERTAIN ITEMS.
[00:18:51] AND IT'S A LOT OF
[00:18:55] WORK AND A LOT OF TIMES ESPECIALLY FOR
[00:18:56] THESE LARGE AUDITS. AND THAT'S WHY IT'S
[00:18:59] UNREALISTIC TO, GIVEN WHERE WE ARE THIS
[00:19:02] YEAR THAT WILL TACKLE IT. BUT YOU'LL
[00:19:05] PROBABLY FIND IN ANY OF THESE. ANY
[00:19:09] EXTERNAL PARTY WILL TELL YOU THAT YOU'LL
[00:19:11] FIND MONEY THAT'S ON THE TABLE THAT'S
[00:19:13] LEFT ON THE TABLE. SO THAT'S
[00:19:18] PROBABLY ONE ITEM THAT YOU LOOK. AT WHAT
[00:19:19] MONIES HAVE BEEN LEFT ON THE TABLE. WHERE
[00:19:21] HAVE WE BEEN INCORRECTLY BILLED, OR WERE
[00:19:24] THERE MISTAKES? ANOTHER THING IS CONTRACT
[00:19:28] LANGUAGE. WHERE WE HAVE THEY LIVED UP THE
[00:19:31] CONTRACT LANGUAGE AND EVERYTHING. AND IF
[00:19:33] SO, YOU KNOW WHAT REMEDIES ARE THERE TO
[00:19:37] THE PORT, AND WHAT DO WE NEED TO WHAT
[00:19:41] WE NEED TO DO TO RECOUP THOSE. AND AND AN
[00:19:44] AUDIT GOES THROUGH ALL OF THAT IN DETAIL,
[00:19:47] AND THAT'S
[00:19:51] WHAT IT PRESENTS BACK TO YOU. THESE ARE
[00:19:53] THE ITEMS THAT WE NEED TO RECOUP. SO I
[00:19:55] THINK IN AN AUDIT OF AN IF, WHICH HAS
[00:19:58] BEEN ONGOING FOR A LONG TIME, IT'S KIND
[00:20:01] OF LONG OVERDUE, AND WE'VE HAD MANY
[00:20:04] ISSUES IT'S LIKE WE SHOULD DO IT NO
[00:20:05] MATTER WHAT. BUT I GUESS WHAT I WANT TO
[00:20:09] UNDERSTAND IS, IF WE DON'T GET TO THESE
[00:20:12] IN 2021, WE WILL STILL ATTEMPT
[00:20:16] TO DO THESE LIKE IN 2022 OR LATER,
[00:20:18] CORRECT? THIS IS NOT A DO IT IN 2021
[00:20:21] WE'RE NOT DOING AT ALL SITUATION. NOW OUR
[00:20:23] INTENT IS FOR IAF, BECAUSE OF THE SCALE
[00:20:27] AND SIZE OF IT, IS WE HAVE RESOURCES IN
[00:20:30] HOUSE, BUT IT WOULD EXHAUST OUR RESOURCES
[00:20:33] ON SOMETHING THAT LARGE, SO WE'RE
[00:20:36] PROBABLY GOING TO COME TO THE COMMISSION,
[00:20:38] WE'RE GOING TO PUT THIS ON THE PLAN FOR
[00:20:40] NEXT YEAR BECAUSE OF THE SCALE. SO IAF IS ONE
[00:20:43] OF THE THAT'LL STICK AND IT'LL BE DONE
[00:20:45] NEXT YEAR. BUT WE'RE GOING TO COME TO THE
[00:20:47] AUDIT COMMITTEE AND PROBABLY ASK FOR



The Port of Seattle Commission.

100:20:501 PROBABLY GET SOME EXTERNAL RESOURCE IN [00:20:53] THE FORM OF A CONSULTANT TO HELP US OUT [00:20:55] WITH US FOR NAN POWER WHEN WE DO LOOK AT. [00:20:58] IT. AND WE'LL COME BACK TO YOU IN THAT. [00:21:01] I WILL TALK TO MY TEAM ABOUT IT AND, [00:21:05] THEY'RE AWARE THAT WE NEED TO, YEAH I [00:21:08] JUST WANTED TO MAKE SURE WE ,WEREN'T [00:21:09] BRUSHING OVER IT BECAUSE WE DIDN'T [00:21:10] HAVE THE RESOURCES OF THIS YEAR, THANK [00:21:12] YOU, THANK YOU COMMISSIONER CHO, MEMBER [00:21:15] GIRKY FOR QUESTIONS. NO QUESTIONS FOR ME [00:21:18] THANK YOU. THANK YOU, AND THEN COMMISSIONER [00:21:24] BOWMAN. NO I THINK THIS LOOKS LIKE A [00:21:26] GREAT PLAN I APPRECIATE COMMISSIONER CHO [00:21:29] QUESTION ABOUT THE IAF, WHEN I FIRST SAW [00:21:31] THAT I THOUGHT THERE'S NO WAY WE'LL BE [00:21:32] ABLE TO GET THAT DONE IN 2021. AND GLENN [00:21:36] I THINK WHEN WE DO GET TO THE AUDIT OF [00:21:38] THE IAF AND PROBABLY THE NORTH SATELLITE, [00:21:40] IT WOULD BE GREAT TO TALK ABOUT REALLY [00:21:43] SPECIFICALLY WHAT THE SCOPE OF THAT [00:21:44] AUDIT IS GOING TO BE. CERTAINLY IN [00:21:47] ADDITION TO THE PAYMENTS AND ALL OF THAT, [00:21:49] I'M CURIOUS AS TO WHETHER, WHEN WE GET TO [00:21:51] THAT POINT, WE CAN TALK ABOUT THE [00:21:52] PROCESSES AS WELL. CERTAINLY WE HAVE [00:21:56] OUR OUTSIDE REVIEW PANEL THAT LOOKED AT [00:21:58] SOME OF THAT, WELL A LOT OF THAT FOR THE IAF. [00:22:00] BUT I THINK IT WOULD BE WORTHY TO DO A [00:22:02] SIMILAR AUDIT OF THE PROCESSES FOR THE [00:22:05] NORTH SATELLITE. SO SOMETHING TO TALK [00:22:08] ABOUT WHEN WE GET FURTHER DOWN THE ROAD [00:22:10] ADOPTING THAT. I WHOLE-HEARTEDLY AGREE [00:22:13] COMMISSION BOWMAN, SO WE WILL COME BACK [00:22:15] TO YOU IN THAT WITH A LOT MORE DETAIL [00:22:18] SHORTLY. I CAN I MAKE A COMMENT? [00:22:22] TO MAYBE CLARIFY THAT THIS IS JANICE ONN, [00:22:27] FOR THE NORTH SATELLITE, WE AS PART OF [00:22:29] THE REGULATORY RCW REQUIREMENTS, WE [00:22:33] DO HAVE AN OUTSIDE AUDITOR THAT HAS [00:22:37] BEEN ON BOARD FOR SEVERAL YEARS, BECAUSE [00:22:40] THERE ARE REGULATORY REQUIREMENTS FOR [00:22:41] AUDIT OF THOSE NEGOTIATED PIECES OF THE [00:22:45] CONTRACT, AND THEY HAVE ALSO BEEN [00:22:47] LEVERAGED TO TO HELP US WITH REVIEWING [00:22:50] OUR MONTHLY BILLING FOR THE NORTH [00:22:52] SATELLITE. SO WHEN IT'S TIME FOR THAT [00:22:54] PROJECT, THAT IS A POTENTIAL OF [00:22:57] LEVERAGING THE OUTSIDE CONSULTANT [00:23:01] TO SUPPORT THE INSIDE, IF THAT IS WHAT IS [00:23:03] THE DESIRE OF THE COMMISSION AND THE [00:23:06] AUDIT OFFICE. SO I THOUGHT I WOULD JUST [00:23:08] SHARE THAT WITH YOU. THAT'S GREAT. AND [00:23:11] THEN COMMISSIONER BOWMAN, I SEE ANOTHER [00:23:14] HAND RAISE. I BELIEVE IT'S STAFF MR [00:23:16] SPENCER BRIGHT. THANK YOU MICHELLE. [00:23:20] I JUST WANTED TO ADD ON TO WHAT [00:23:25] GLENN WAS MENTIONING AND COMMISSIONERS. WE [00:23:27] DID PERFORM TWO AUDITS A [00:23:31] COUPLE OF YEARS AGO OF THE IAF, AND WE [00:23:35] REVIEWED THE NORTH SATELLITE A COUPLE OF [00:23:37] YEARS AGO ALSO. AND SO WE CAN PROVIDE [00:23:41] THOSE REPORTS TO YOU. YEAH,



[00:23:48]	BUT THOSE WERE EARLY SPENCER'S POINT
[00:23:50]	THOSE EARLY ON BEFORE WE HAD A GMP AND
[00:23:53]	SOME OF THEM LIKE IN OUR FIRST AUDIT, WE
[00:23:56]	SAID YOU KNOW THIS IS A GMP PROJECT AND
[00:23:59]	WE DON'T EVEN HAVE A GMP YET SO THEY
[00:24:02]	WERE BUILDING STEPS. NOW IT'S A
[00:24:05]	LOOK BACK AND SPENCER IS ABSOLUTELY
[00:24:08]	RIGHT, WELL THOSE REPORTS ARE AVAILABLE
	COMMISSIONER CHO, BUT A DETAILED LOOK BACK
	ON EVERYTHING THAT'S BEEN DONE IS
	IMPORTANT. WE ALSO TO JANICE ON'S POINT, YES,
	JANICE THE FIRM THAT SHE HAS IS VERY
	CREDIBLE AND VERY SKILLED AND WILL
	LEVERAGE OFF WE INTEND TO LEVERAGE OFF
	THEIR WORK. RICH. THANK YOU. NEXT
	SLIDE. I THINK WE'LL MOVE ON. I'LL JUST ADD
	ONE MORE THING TO IT. I JUST WANTED TO
	CALL OUT THAT WHEN THE EXTERNAL REVIEW
	PANEL WAS LOOKING AT THE IAF, ONE OF THE
	FINDINGS THAT THEY HIGHLIGHTED, I THINK
	IT'S REALLY IMPORTANT TO REMEMBER. IS
	THEY REALLY REFERRED TO IT AS A PROGRAM. AS OPPOSED TO A PROJECT. AND I DO HOPE
	THAT I BELIEVE THAT THE NORTH SATELLITE SHOULD BE VIEWED THROUGH A SIMILAR LENS.
	IT'S REALLY A MULTITUDE OF PROJECTS, THAT
	ARE WORKING UNDER AN OVERALL PROGRAM,
	AND I THINK YOU JUST VIEW IT A LITTLE
	BIT DIFFERENTLY WHEN YOU'RE LOOKING AT
	AN AUDIT BECAUSE THERE'S SO MANY
	CONTRACTORS INVOLVED IN SO MANY
	DIFFERENT TIMELINES AND SO MANY
	DIFFERENT STEPS. SO IT IS QUITE A BIT OF
	AN UNDERTAKING. BUT APPRECIATE ALL OF THE
	WORK THAT'S BEEN DONE TO DATE ON THAT.
[00:25:21]	BUT I DO THINK WHEN BOTH OF THEM WRAP UP
	THERE'S STILL QUITE A FEW LESSONS
	LEARNED THAT WE CAN APPLY PROACTIVELY ON
	OTHER PROGRAMS AS WE UNDERTAKE. SAY FOR
	EXAMPLE THE SOUTH SATELLITE, THE C1
	BUILDING BUILD OUT, THOSE SORTS OF THINGS.
	THANK YOU. WELL WITH THAT I THINK WE WILL
	MOVE ON TO THE NEXT ITEM, WHICH IS THE
	OPERATIONAL AUDITS. OKAY SO
	THIS SLIDE TO MAKE SURE JUST ESSENTIALLY TALK ABOUT THE CHART THAT SHOWS WHERE WE
	ARE IN OUR AUDIT OF THE YEAR. THE ONES
	THAT ARE GREEN ARE DONE. ONE YOU KNOW
	THAT ARE GREEN ARE DONE. ONE TOO KNOW THAT IN YELLOW WERE KICKED OFF ALREADY,
	AND THEY'RE IN PROCESS. THERE'S A LOT
	THAT WE HAVEN'T STARTED. THERE'S A LOT
	THAT WE'RE STARTING RIGHT NOW. SO I
	CAN SAY COMFORTABLY THAT AS OF RIGHT NOW
	WE'RE IN GOOD POSITION OF COMPLETING OUR
	PLAN ON TIME. WHICH IS IMPORTANT TO US
	ALSO, IT'S IT'S SOMETHING
[00:26:23]	THAT YOU WANT TO MAKE SURE THAT
	YOU BALANCE THE RIGHT AMOUNT OF
	RESOURCES AND ARE ABLE TO HAVE MATERIAL
	AND COVERAGE. SO WE'RE THIS IS WHERE, WE
	START. NEXT SLIDE PLEASE AND MICHELLE
	NEXT SLIDE? AND NOW THE OPERATIONAL
[00:26:39]	AUDITS. COMMISSION BOOK SO, ONE SLIDE OFF.

Transcript of Audit Meeting on Apr 08, 2021 2:30pm The Port of Seattle Commission.



100 00 40	LOG INA CONTO TO MEIDE CONTO TO TALK
	SO I'M GOING TO WE'RE GOING TO TALK
	ABOUT FIVE AUDITS TODAY. ONE WILL BE IN
	NON PUBLIC SESSION, WHICH WILL ADJOURN TO
[00:26:51]	THE MALWARE DEFENSES, BUT THE OTHER FOUR
[00:26:54]	WILL GO OVER IN COMMISSION IN PUBLIC
[00:26:58]	SESSION HERE. SO MICHELLE THE NEXT SLIDE.
	AND THEN ONE OF THE THINGS I WANT TO DO
	COMMISSIONERS, IS I WANT MY MANAGERS,
	OUR STAFF, TO TALK A LITTLE BIT AS WELL.
	THEY DO A LOT OF WORK ON THESE, SO I'M
	•
	GOING TO JUMP IN AND HAVE DAN CHASE
	INTRODUCE HIMSELF AND SPEAK TO NORTH
	MONITORING DATA ACCURACY AUDIT. DAN IF
	YOU COULD UNMUTE YOURSELF. YEAH
	SO THANKS GLENN, AND GOOD AFTERNOON
	COMMISSIONERS, MS GIRKY. SO I'M DAN CHASE,
[00:27:35]	AUDIT MANAGER HERE IN THE GROUP. CAN
[00:27:37]	EVERYBODY HEAR ME OKAY I GOT NEW EARBUDS
[00:27:39]	AND I'M GETTING USED TO THEM. YOU SOUND
	GREAT PERFECT, THANKS. SO I'LL
	PROVIDE A LITTLE BACKGROUND FIRST ON THE
	MONITORING PROGRAM. SO THE PORT OWNS 26
	TERMINALS THAT MEASURE NOISE EVENTS. AND
	THE TERMINALS ARE PLACED AS FAR NORTH AS
	LAKE CITY, AND THEY EXTEND AS FAR SOUTH
	AS FEDERAL WAY. AND NOISE DATA
	FROM THE TERMINALS IS THEN PROVIDED TO A
	THIRD PARTY VENDOR, L3 HARRIS, WHO
	MATCHES THOSE NOISE EVENTS TO SEATAC
	FLIGHT DATA. THAT INFORMATION IS
[00:28:21]	THEN PROVIDED BACK TO THE PORT AND WE
[00:28:23]	ARRANGE THE INFORMATION IN A REPORT
[00:28:26]	FORMAT AND POST IT, OR
	PUBLISH IT, TO THE PORT WEBSITE FOR THE
	PUBLIC TO VIEW. NEXT
	SLIDE PLEASE MICHELLE. SO THERE'S
	A VISUAL OF THE TERMINALS AND I BELIEVE
	THERE'S 24 HERE. THERE'S ALSO TWO OTHER
	TERMINAL THAT ARE PORTABLE AREN'T
	LOCATED THAT ARE FOR TABLE AREN T
	SLIDE, A NICE VISUAL. NEXT
	SLIDE PLEASE. SO WE
	I THINK IT'S IMPORTANT TO POINT OUT THAT
	WE'RE NOT AWARE OF ANY FEDERAL OR
	REGULATORY FINES OR PENALTIES FOR NOT
	POSTING COMPLETE OR ACCURATE INFORMATION
[00:29:10]	THIS IS REALLY A PROGRAM THAT AS A
[00:29:13]	PUBLIC AGENCY WE PROVIDE AS
[00:29:17]	A PUBLIC SERVICE, IF YOU WILL, FOR WHOEVER
	WANTS TO VIEW IT. WE DID IDENTIFY ONE
	MEDIUM RATED ISSUE THAT I'LL GO INTO NOW.
	AND REALLY WHAT WE'RE GETTING AT IS WE
	WANT MANAGEMENT TO BE A BIT MORE
	PROACTIVE WHEN WE SEE THAT
	DATA IS EITHER MISSING OR IT'S
	INCONSISTENT OR MAYBE INCOMPLETE. SO
	MOST NOTABLY I'LL GO INTO SOME OF THE
	EXAMPLES. MONITOR NINE WAS
	DOWN AND I BELIEVE THAT'S IN THE BEACON
	HILL AREA, THAT WAS DOWN FOR ABOUT A
	THREE MONTH PERIOD IN 2020, FROM MAY
	TO THE FIRST PART OF AUGUST 8TH, OR
[00:30:05]	FIRST PART OF AUGUST. SO IT'S MY



	UNDERSTANDING THAT THE MONITOR WAS
[00:30:11]	BROKEN AND ACTUALLY NEEDED TO BE
[00:30:13]	REPLACED. AND THAT'S AN EXAMPLE OF WE
	PROBABLY SHOULDN'T WAIT THREE MONTHS TO
	IDENTIFY THAT IT ACTUALLY WASN'T WORKING.
	THERE WERE ALSO SOME INSTANCES WHERE WE
	LOOKED AT THE DATA AND FOR SEVERAL
	MONTHS IT'LL BE AT A CERTAIN LEVEL AND
	THEN FOR A PERIOD OF TIME IT'LL DROP. AND
	WE'RE NOT EXACTLY SURE WHY THAT DROPS.
	AND THEN IT GOES BACK UP TO THAT LEVEL
	AGAIN. SO SOMETHING'S HAPPENING THERE
[00:30:41]	THAT IT MIGHT MEAN THAT WE NEED TO GO
[00:30:45]	OUT AND FIX THE MONITOR, OR IT'S
[00:30:49]	NOT WORKING THE WAY IT'S SUPPOSED TO.
	THERE ARE INSTANCES THAT MANAGEMENT IS
	ACTUALLY IDENTIFIED WHERE A FUSE NEEDS
	TO BE REPLACED, OR THERE'S A POWER OUTAGE,
	AND I BELIEVE THERE'S A RESET BUTTON ON
	THE TERMINAL THAT NEEDS TO BE ENGAGED. SO
	THERE IS REPAIRS AND MAINTENANCE ON THE
	TERMINAL THAT NEED TO OCCUR. AND AGAIN
	WHAT WE'VE RECOMMENDED IS THAT
	MANAGEMENT ESTABLISH A BIT OF A MORE
	ROBUST MONITORING PROGRAM TO PROACTIVELY
[00:31:23]	IDENTIFY IF A MONITOR NEEDS TO BE
[00:31:27]	REPAIRED. SO I WILL PAUSE THERE, I
[00:31:31]	KNOW WE HAVE STAND SHEPHERD, I THINK
[00:31:33]	ARLAND PERCELL IS ON THE LINE AS WELL TO
[00:31:36]	ADDRESS ANY QUESTIONS YOU HAVE. BEFORE I
[00:31:38]	TURN IT BACK OVER TO THE AUDIT COMMITTEE
[00:31:40]	I DO WANT TO THANK STAN AND HIS TEAM FOR,
	YOU KNOW, WORKING WITH US VERY WELL AND
	EMBRACING OUR RECOMMENDATION. IT WORKS
	REALLY WELL WHEN WE HAVE THAT
	COOPERATION. SO I WILL TURN IT BACK TO
	THE COMMITTEE FOR QUESTIONS AND MAYBE
	STAND AND ARLAND WOULD LIKE TO WALK
	THROUGH THEIR MANAGEMENT RESPONSE AS
	WELL. GREAT
r	THANK YOU WELL COMMISSION CLERK HART
	WOULD YOU PLEASE HAVE MEMBERS PLEASE
	UNMUTE YOURSELVES AND CALL THE ROLL FOR
	QUESTIONS. CERTAINLY WE'LL BEGIN WITH
	COMMISSIONER CHO FOR QUESTIONS. I DON'T
	WANT TO, HAVE ANY QUESTIONS PER SE, I JUST
	WANT, WHEN IT COMES TO THE MONITORING
	DATA I UNDERSTAND HERE THAT WE'RE NOT
	DOING IT BECAUSE WE'RE BEING FORCED TO
	DO IT, BUT I DO THINK THAT IT'S A SERVICE
[00:32:31]	THAT WE PROVIDE THAT PROVIDES THE
[00:32:35]	SIGNALS TO OUR COMMUNITIES THAT WE CARE.
[00:32:38]	AND I JUST WANT TO MAKE SURE AND I KNOW
[00:32:41]	IT'S NO ONE'S INTENT, BUT I DON'T WANT
[00:32:42]	THIS TO BE LIKE PERFORMATIVE, WHERE WE'RE
[00:32:45]	CHECKING OFF A BOX. AND WE'RE SAYING YOU
[00:32:47]	KNOW WE'RE DOING IT. RIGHT? BUT I DO WANT
	THE COMMUNITY TO FEEL LIKE WE'RE
	BEEN GENUINE IN OUR EFFORT TO PROVIDE
	SOME DATA. I KNOW THERE'S BEEN SO COMMUNITY
	MEMBERS WHO HAVE BEEN ASKING US
	FOR RAW DATA. AND SO I WOULD LIKE FOR US
	TO MAKE SURE THAT THE DATA THAT WE ARE



[00:33:06]	COLLECTING IS AS ACCURATE AS POSSIBLE,
[00:33:08]	EVEN IF IT'S NOT BEING USED FOR POLICY
[00:33:12]	MAKING PURPOSES PER SE. SO I APPRECIATE
[00:33:14]	ALL THE EFFORT THAT'S BEING MADE HERE
[00:33:16]	AND I HOPE WE CAN KIND OF GET TO THE
	BOTTOM OF WHY SO WE'RE SEEING SOME
	INCONSISTENCIES. THANK YOU COMMISSIONER CHO.
	MEMBER GERKE FOR QUESTIONS. NO
	QUESTIONS FOR ME THANK YOU. THANK YOU.
	COMMISSIONER BOWMAN, ITS BACK TO YOU.
	THANK YOU, I THINK I'LL HOLD MY QUESTIONS
	AFTER WE HEAR THE MANAGEMENT RESPONSE,
	BUT I WOULD SAY VERY MUCH UNDERSCORE
	WHAT COMMISSIONER CHO IS BROUGHT UP, IN
	TERMS OF WHILE, THIS IS NOT A REQUIREMENT,
	I DO THINK IT'S REALLY IMPORTANT THAT WE
	PROVIDE AS MUCH ACCURATE INFORMATION AS
	POSSIBLE. AND IF SOMETHING GOES DOWN I'M
	EAGER TO LEARN HOW WE'RE GOING TO BE
	ABLE TO MANAGE IT SO THAT IT'S NOT DOWN
	FOR TWO OR 3 MONTHS. PARTICULARLY IN SOME
	OF OUR HIGHLY SENSITIVE NEIGHBORHOODS
[00:34:01]	LIKE BEACON HILL. SO LET'S MOVE ON TO THE
[00:34:02]	MANAGEMENT RESPONSE THAT WOULD BE GREAT.
[00:34:06]	THANK YOU GOOD AFTERNOON COMMISSIONERS
[00:34:09]	AND MS GIRKY I'M ARLIN PURCELL I'M THE
[00:34:11]	INTERIM SENIOR DIRECTOR OF ENGINEERING
[00:34:14]	ENVIRONMENT AND SUSTAINABILITY. AND I
	WANT TO START OFF BY SAYING WE REALLY
	APPRECIATED THE CHANCE TO INTERACT WITH
	THE AUDIT ON THIS. WE FOUND IT TO BE VERY
	CONSTRUCTIVE AND WE DEFINITELY AGREED
	WITH THE CONCLUSIONS THAT THERE ARE
	OPPORTUNITIES FOR PROACTIVE OVERSIGHT,
	AND WE'RE ALREADY WORKING ON ON THAT. SO
	WE HAVE FOUND WAYS TO IMPROVE OUR
	MONITORING OF THE SYSTEM BY REVIEWING
	DAILY REPORTS SPECIFICALLY DESIGNED TO
	CATCH GAPS IN COVERAGE. OUR VENDOR ALSO
	PERFORMS DAILY SYSTEMS CHECKS TO ENSURE
	COMPLETENESS OF DATA AND PROMPTLY
	NOTIFIES OUR STAFF OF ANY ISSUES. WE'VE
	ALSO STARTED TO IMPROVE OUR PUBLIC
	INFORMATION BY PLACING DATES AND TIMES
	OF DATA GAPS ON THE EXTERNAL TABLEAU
	WEBSITE FOR INCREASED TRANSPARENCY. AND
	WE HAVE PUT INTO PLACE A SERIES OF
	REVIEWS TO HELP ASSURE THAT THE DATA
	THAT IS TRANSFERRED TO OUR BUSINESS
	INTELLIGENCE UNIT IS AS COMPLETE AS
	POSSIBLE FOR BEING POSTED. SO I DO
	UNDERSTAND THAT THE AUDIT FOUND SOME
	ISSUES WITH RESPECT TO RELIABILITY, BUT
[00:35:25]	THE SYSTEM HAS BEEN REMARKABLY STABLE
	GIVEN ALL THE EXTERNAL FACTORS AND
	CHALLENGES INHERENT WITH NOISE
[00:35:32]	MONITORING. WE DO UNDERSTAND THE PUBLIC'S
[00:35:36]	INTEREST IN THE DATA, AND WE ARE
[00:35:37]	COMMITTED TO PROVIDING THE BEST
	INFORMATION AVAILABLE AND TO TAKING THIS
	SERIOUSLY AND BEING PROACTIVE,
	COMMISSIONERS AS YOU BOTH HAVE MENTIONED.
	CERTAINLY OPEN TO FINDING WAYS TO
[00.35.46]	CERTAINLY OPEN TO FINDING WAYS TO



[00:35:49] IMPROVE AND ACTING ON THOSE. AND I JUST
[00:35:52] WANT TO COMMEND THE INTERNAL AUDIT STAFF
[00:35:55] MARIA AND DAN JUST GREAT TO WORK WITH
[00:35:58] AND REALLY TOOK THEIR TIME TO TRY TO
[00:36:01] UNDERSTAND THE SYSTEM AND THE ISSUES
[00:36:02] INVOLVED. SO STAN SHEPHERD
[00:36:07] IS AVAILABLE IF YOU HAVE SPECIFIC
[00:36:09] QUESTIONS ABOUT THE MONITOR NINE THAT
[00:36:12] DAN MENTIONED, OR ABOUT ANY OTHER
[00:36:15] SPECIFIC ISSUES, BUT I WILL STOP HERE FOR
[00:36:17] NOW, THANK YOU. GREAT I DON'T
[00:36:21] HAVE ANY ADDITIONAL QUESTIONS I THINK
[00:36:23] YOU COVERED IT. THANK YOU AND IT'S
[00:36:24] REASSURING TO KNOW THAT IF I'M
[00:36:26] UNDERSTANDING YOU CORRECTLY THAT THE
[00:36:27] STAFF AS WELL AS THE CONTRACTOR LOOKING
[00:36:30] FOR THOSE GAPS, SO I'M ANTICIPATING THAT
[00:36:33] THAT WOULD MEAN YOU FEEL LIKE YOU'VE
[00:36:35] SOLVED THE PROBLEM OF 2 OR 3 MONTHS OF
[00:36:38] INACCURATE DATA. IF I UNDERSTAND CORRECTLY.
[00:36:41] YES I REALLY APPRECIATE THE
[00:36:45] CHANCE TO CORRECT SOMETHING AND PUT A
[00:36:47] MEASURE INTO PLACE WE HOPE WE'LL TAKE
[00:36:50] CARE OF THINGS MOVING FORWARD, SO THANK
[00:36:51] YOU. EXCELLENT THANK YOU. ALL RIGHT WELL
[00:36:55] IF THERE ARE NO FURTHER QUESTIONS I
[00:36:57] THINK WE'LL MOVE ON TO THE NEXT ITEM,
[00:36:59] THE SOUTH KING COUNTY FUNDS. MICHELLE
[00:37:05] NEXT SLIDE PLEASE. ONE MORE. OKAY
[00:37:11] COMMISSIONERS, SOUTH KING COUNTY FUND WAS
[00:37:14] AN AUDIT THAT CAME UP FOR RISK
[00:37:16] ASSESSMENT THIS YEAR AND BECAUSE OF THE
[00:37:18] HIGH VISIBILITY THAT WAS ADDED TO THE
[00:37:21] PLAN. AS THE SLIDE SAYS IT'S
[00:37:25] IMPORTANT IT HELPS OUT LOCAL COMMUNITIES
[00:37:28] ESPECIALLY IN SOUTH KING COUNTY,
[00:37:30] NONPROFITS, COMMUNITIES OF COLOR,
[00:37:33] HISTORICALLY MARGINALIZED COMMUNITIES,
[00:37:35] AND SO ON. IT WAS APPROVED BY A MOTION IN
[00:37:38] 2018, AND THERE'S QUITE A SIGNIFICANT
•
[00:37:41] AMOUNT OF MONEY IN THE FUND. ONE OF THE
[00:37:44] THINGS WE WANT TO HIGHLIGHT THE
[00:37:47] COMMISSION REQUESTED
[00:37:51] HAD A LONG DEBATE ON THIS BACK IN 2019,
[00:37:55] AND REQUESTED THAT ALL SOUTH KING
[00:37:59] COUNTY FUND MONIES COME TO THE
[00:38:01] COMMISSION FOR APPROVAL. SO IT DOESN'T
[00:38:04] FOLLOW THE STANDARD DELEGATION OF
[00:38:05] AUTHORITY THAT THE PORT HAS AT ALL
[00:38:07] FUNCTION DO NEED TO COME BEFORE THEL
[00:38:09] COMMISSION AND THEY GET REVIEWED AND
[00:38:12] FUNDS TRANSPARENCY THERE AS WELL. ANOTHER
[00:38:16] THING I WANT TO POINT OUT IS IN THE
[00:38:18] COURSE OF THIS AUDIT WE LOOKED AT THE
[00:38:20] RCWS TO MAKE SURE THAT WE WERE
[00:38:24] COMPLYING WITH THE RCWS BECAUSE THE
[00:38:29] LAW HAS THE RCWS HAVE SEVERAL
[00:38:32] REQUIREMENTS FOR ANY SUCH FUND THAT NEED
[00:38:35] TO BE MET. FOR INSTANCE MONITORING
[00:38:39] PROCESS THAT NEEDS TO BE PUT IN PLACE TO
[00:38:42] MAKE SURE THAT THE FUNDS ARE USED FOR
[00:38:44] THEIR INTENDED PURPOSES. ALSO FOR EXAMPLE,
[00:38:48] PROCUREMENT RULES NEED TO BE FOLLOWED,



[00:38:51] AND WE ALREADY HAVE THAT STRUCTURE IN
[00:38:53] PLACE. BUT WE WANT TO MAKE SURE THAT
[00:38:56] WE'RE FOLLOWING UP WITH INTERNAL
[00:38:57] PROCUREMENT RULES WHICH ARE IN LINE WITH
[00:38:59] THE RCWS AS WELL. SO EVERYTHING'S ALIGNED
[00:39:02] THERE. WE DID LOOK THROUGH THAT AND WE
[00:39:06] LOOKED AT ALL THE PROJECTS ALL THE
[00:39:07] FUNDING THAT WAS GIVEN OUT BY BOTH BOOKTA'S
[00:39:11] TEAM, AND BOOKTA'S AND PIERCE'S TEAM AND BY
[00:39:14] ECONOMIC DEVELOPMENT AND THEN VERIFY
[00:39:19] THAT THOSE WERE IN COMPLIANCE. WE ALSO
[00:39:22] LOOKED AT ALL THE WORK THAT LEGAL HAD
[00:39:25] DONE, AND OUR INTERNAL LEGAL DEPARTMENT
[00:39:27] SCRUTINIZED US QUITE A BIT, AND MADE SURE
[00:39:29] THAT ALL OF THOSE RULES AND
[00:39:31] RECOMMENDATIONS ARE FOLLOWED AS WELL.
[00:39:33] NEXT SLIDE PLEASE. WE
[00:39:38] DID HAVE ONE ISSUE THAT WE FOUND THAT
[00:39:41] WERE THE TWO
[00:39:45] ITEMS THAT WERE GIVEN OUT BY ECONOMIC
[00:39:49] DEVELOPMENT TWO AWARDS, AND THOSE AWARDS
[00:39:53] FAILED TO MAKE IT TO COMMISSION. MOSTLY
[00:39:57] BECAUSE PEOPLE AREN'T AWARE OF THE PROCESS
[00:39:59] AND THE REQUIREMENTS, SO THAT WAS EASY
[00:40:03] FIX GOING FORWARD. ONE OF THE THINGS
[00:40:05] LEGAL AND EXECUTIVE DIRECTOR METRUCK
[00:40:09] RECOMMENDED THAT AS A FORMALITY, THESE SHOULD
[00:40:12] GO BACK TO THE COMMISSION FOR
[00:40:14] APPROVAL EVEN AFTER THE FACT.
[00:40:17] SO THESE WILL COME BACK TO COMMISSION
[00:40:21] FOR THAT. YOU
[00:40:24] KNOW ANOTHER THING THAT WE ALTHOUGH
[00:40:27] NOTHING WAS NON COMPLIANCE AS
[00:40:30] FAR AS MONITORING PROCESS AND SOME OF
[00:40:33] THE OTHER THINGS THAT ARE
[00:40:37] REQUIRED FOR RCW,THEY'RE NOT AS
•
[00:40:38] FORMALIZED IF YOU DON'T IF YOU HAVE
[00:40:38] FORMALIZED IF YOU DON'T IF YOU HAVE [00:40:41] OTHER DEPARTMENTS. AND I'M NOT SINGLING OUT
[00:40:38] FORMALIZED IF YOU DON'T IF YOU HAVE [00:40:41] OTHER DEPARTMENTS. AND I'M NOT SINGLING OUT [00:40:43] ECONOMIC DEVELOPMENT HERE, BUT ANYONE
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[00:42:00] IF IS ON THE LINE, MAYBE THEY CAN
[00:42:02] PROVIDE THEIR RESPONSE. SURE I'M ON
[00:42:06] BOOKTA, I DON'T KNOW IF YOU'RE ON, I'M HERE
[00:42:08] TOO PIERCE. WE CAN BOTH TO THAT POINT, YEAH
[00:42:11] SURE. I'LL JUST JUMP INTO IT AND IF I
[00:42:13] MISS ANYTHING BOOKTA, PLEASE LET ME
[00:42:14] KNOW. FIRST OF ALL GLENN THANK YOU AND
[00:42:16] GOOD AFTERNOON COMMISSIONERS, MISS GIRKY.
[00:42:18] AND GLENN. THANK YOU TO YOU AND YOUR TEAM
[00:42:20] FOR THE REVIEW OF THIS. THE FINDINGS HAVE
[00:42:23] BEEN VERY HELPFUL AND WE WOULD AGREE
[00:42:25] WITH THE RECOMMENDATIONS THAT YOU AND
[00:42:27] YOUR TEAM PUT FORWARD. OBVIOUSLY WE'RE
[00:42:30] VERY PROUD OF THE WORK THAT WE'VE BEEN
[00:42:31] ABLE TO ACCOMPLISH WITH A VERY
[00:42:32] COMPLICATED PROGRAM THAT SHIFTED
[00:42:35] SIGNIFICANTLY IN ITS SCOPE WITH
[00:42:38] THE COVID 19 ECONOMIC
[00:42:45] RECOVERY WORK. AND WE HAVE PUT IN PLACE
[00:42:48] OR ARE PUTTING IN PLACE THE
[00:42:49] RECOMMENDATIONS THAT GLENN DAN AND
[00:42:51] JENNIFER SUGGESTS TO US DURING THE
[00:42:53] REVIEW OF THE SOUTH KING COUNTY FUND.
[00:42:57] IT'S ALWAYS GREAT TO HAVE THESE REVIEWS
[00:42:59] AND DEFINED OPPORTUNITIES FOR PROCESS
[00:43:04] IMPROVEMENTS AND I THINK THAT NEXT TIME WE
[00:43:06] GO THROUGH THAT THIS WILL BE PRETTY
[00:43:10] RISK FREE AS FAR AS ANY PROCESS
[00:43:16] ISSUES ARE CONCERNED. BOOKTA IF YOU WANT
[00:43:19] TO JUMP IN, I KNOW DAVE, YOU ALSO AS WELL
[00:43:21] HAD A RECOMMENDATION TO PUT FORWARD FOR
[00:43:23] YOUR GROUP, AND IT'S IT'S GRANTS
[00:43:26] UNDER THE ECONOMIC DEVELOPMENT. PIERCE,
[00:43:30] I WOULD JUST ADD THAT ABSOLUTELY I WANT
[00:43:33] TO THANK GLENN AND ALL OF YOUR TEAM FOR
[00:43:36] THE INCREDIBLE WORK YOU'VE DONE. THIS WAS
[00:43:39] A VERY HEAVY LIFT FOR PIERCE, MYSELF, AND
[00:43:42] OUR TEAM. WE'VE LEARNED A LOT IN THE LAST
[00:43:45] YEAR AND A HALF AND WE WORK SO CLOSELY
[00:43:47] WITH THE LEGAL AND CPO TEAM WHO ALSO
[00:43:51] WORKED VERY HARD TO MAKE THIS HAPPEN .AND
[00:43:54] WE'VE LEARNED MANY LESSONS ABOUT HOW WE
[00:43:57] WANT TO DO THINGS DIFFERENTLY MOVING
[00:43:58] FORWARD. WE THANK YOU FOR ALL OF
[00:44:02] YOUR RECOMMENDATIONS AND I THINK AS
[00:44:04] PIERCE SAID, JUST A COUPLE OF THINGS THAT
[00:44:07] THE THREE ACTIONS SPECIFICALLY IS BUDGET
[00:44:11] ALLOCATION AND TRACKING FOR SOUTH KING
[00:44:13] COUNTY FUND WILL ALL BE SEEN BY
[00:44:16] ASSISTANT TO PIERCE EDWARDS. OUR TWO
[00:44:19] CO PROJECT MANAGERS ALISON BISON ON MY
[00:44:22] TEAM, ANDY GREGORY ON PIERCES TEAM, WILL
[00:44:26] REVIEW ALL INVOICES AND TRACK ON
[00:44:28] SPENDING OUT OF SOUTH KING COUNTY FUND, AND
[00:44:31] WILL DIRECT THE INVOICES TO PIERCE'S
[00:44:35] ASSISTANT. AND THEN SECOND IS CPO
[00:44:38] DIRECTOR WILL BE INFORMED ANNUALLY AS WE
[00:44:43] ALLOCATE DOLLARS FOR SOTH KING COUNTY
[00:44:45] FUNDS SO THEY KNOW WHAT TO EXPECT FOR
[00:44:47] THE YEAR, AND THEY CAN HAVE DETAILED
[00:44:49] INFORMATION AS QUICKLY AS POSSIBLE FOR
[00:44:53] THE WORK THAT'S AHEAD, BUT ALSO OF COURSE
[00:44:55] WE'LL BE VERY CLOSE WORKING WITH THEM
100.77.00] WE LE DE VERT CLOSE WORKING WITH THEM



[00:44:57] CLOSELY AS WE IDENTIFY CONTRACTS AND
[00:45:00] PROGRAMS THAT WE'LL BE WORKING,
[00:45:03] WE'LL BE FINALIZING AND MOVING FORWARD.
[00:45:06] AND COMMUNICATIONS MATERIAL ALL WILL BE
[00:45:09] UPDATED TO REFLECT THE ENTIRE PROGRAM
[00:45:12] SPENDING FROM SOUTH KING COUNTY FUND. AND
[00:45:14] WE WILL WORK CLOSELY WITH DAVE MCFADDEN
[00:45:17] AND MEANN RICE TO STAY SUPER INFORMED
[00:45:21] WITH WHATEVER AMOUNTS OUT OF SOUTH KING
[00:45:23] COUNTY FUND ARE ALLOCATED TO DAVE
[00:45:25] MCFADDENS PROGRAM. TO SUPPORT SMALL
[00:45:28] BUSINESS CAPACITY BILLING AND GET
[00:45:31] REGULAR UPDATES BUT THE ENTIRE PROCESS
[00:45:34] WOULD BE ONE FROM PIARCE ABD MY OFFICES.
[00:45:41] ALRIGHT, THANK YOU FOR THAT. WILL CLERK
[00:45:45] HART, WOULD YOU MIND, COMMISSIONERS AND
[00:45:48] COMMITTEE MEMBERS IF YOU CAN UMUTE
[00:45:50] YOURSELVES, AND CLERK HART, IF YOU CALL
[00:45:52] THE ROLL FOR QUESTIONS. CERTAINLY
[00:45:54] COMMISSIONER BOWMAN ,I DO SEE MR MCFADDEN
[00:45:57] HAND JUST CAME UP, DO WE WANT TO HEAR
[00:45:59] FROM HIM FIRST? SURE OF COURSE, I DID WANT
$\hbox{\tt [00:46:01] TO CONTRIBUTE TO THE MANAGEMENT RESPONSE,}\\$
[00:46:03] APPRECIATE WHAT PIERCE AND BOOTKA SAID. I PUT
[00:46:08] ON SOME TIMING TO THIS THAT I THINK IS
[00:46:10] MATERIAL TO THIS CONVERSATION AND THAT I
[00:46:14] WAS PAYING ATTENTION TO THE COMMISSION'S
[00:46:16] MOTION ON SOUTH COUNTY FUND PROBABLY IN
[00:46:18] 2019 AND DID NOT REMEMBER THIS ADDED
[00:46:22] MOTION IN '20. I WAS MORE DRIVEN AND WE
[00:46:25] HAD NO PLANS TO SPEND SOUTH COUNTY FUNDS
[00:46:27] TO SUPPORT SMALL BUSINESS RECOVERY UNTIL
[00:46:30] YOU PASS THE RECOVERY MOTION IN THE
[00:46:31] SPRING AND DIRECTED US TO LOOK AT
[00:46:33] RESOURCES INCLUDING SOUTH COUNTY FUND AS
[00:46:36] A TOOL FOR RECOVERY. AND IN THAT MOTION
[00:46:40] THE TIMING WAS IMPORTANT OF GETTING
[00:46:43] RESOURCES OUT THE DOOR AND SO THAT'S
[00:46:45] WHAT WE HEARD AND THAT'S WHERE WE
[00:46:46] STARTED LOOKING AT SOUTH COUNTY FUND TO
[00:46:49] PROVIDE SOME SMALL BUSINESS RELIEF AND
[00:46:51] RECOVERY SOUTH COUNTY. I'M
[00:46:54] SORRY A DOG. OKAY. MISSED
[00:47:01] A BEAT BUT WE'VE BEEN THROUGH TWO STATE
[00:47:03] AUDITS WITH OUR OTHER GRANT PROGRAMS
[00:47:06] WE'VE HAD NO FINDINGS WE DO HAVE
[00:47:07] CONFIDENCE IN OUR ABILITY TO ADMINISTER
[00:47:10] GRANTS WE WEREN'T AWARE OF THE INTERNAL
[00:47:12] REQUIREMENT. THAT'S ALL I HAVE, SORRY.
[00:47:15] THERE'S ONE HECK OF A HOUND DOG YEAH.
[00:47:19] LET'S GO TO COMMISSIONER CHO FOR
[00:47:22] QUESTIONS. I REALLY APPRECIATE THE
[00:47:26] LESSONS LEARNED I THINK. THIS IS FIRST
[00:47:30] ROUND OF DOING THIS AND I JUST WANT TO
[00:47:32] REMIND EVERYONE THAT, AND I THINK AS WE
[00:47:35] CONTINUE TO DO THIS WE'RE GOING TO KEEP
[00:47:36] LEARNING. AND SO I APPRECIATE EVERYONE'S
[00:47:39] KIND OF AGILITY ON THIS. AND I IMAGINE
[00:47:43] AS WE GO FORWARD WITH THE SUBSEQUENT
[00:47:46] ROUNDS OF THESE FUNDS, WE'RE GOING TO
[00:47:48] KEEP CONTINUING TO LEARN THINGS. AND SO I
[00:47:50] JUST APPRECIATE PIERCE, BOOKTA, AND DAVE FOR
[00:47:54] KIND OF ROLLING WITH THE PUNCHES HERE,



[00:47:57] AND MAKING THIS FUN POSSIBLE, BECAUSE
[00:48:01] I KNOW THAT THERE MAY HAVE BEEN SOME
[00:48:03] PUSHBACK WHEN IT WAS INITIALLY CONCEIVED,
[00:48:05] OBVIOUSLY I WASN'T HERE FOR THAT, BUT I'M
[00:48:08] REALLY EXCITED TO SEE HOW THIS FUND CAN
[00:48:11] GROW GOING FORWARD AFTER ALL THESE
[00:48:14] LESSONS LEARNED, SO THANK YOU. THANK YOU
[00:48:17] COMMISSIONER CHO MOVING TO MEMBER GIRKY
[00:48:19] FOR QUESTIONS. NO QUESTIONS FOR ME, THANK
[00:48:22] YOU. THANK YOU, COMMISSIONER BOWMAN. HI,
[00:48:26] JUST A COUPLE OF QUESTIONS, AND DAVE
[00:48:28] THANK YOU FOR PROVIDING THAT ADDITIONAL
[00:48:29] CONTEXT, THAT'S HELPFUL. I'M JUST CURIOUS
[00:48:33] ABOUT THE TWO ORGANIZATIONS THAT RECEIVE
[00:48:35] FUNDING FROM THIS FUND. IF WE COULD GO
[00:48:38] BACK TO THAT, MAYBE COULD YOU JUST
[00:48:40] PROVIDE A LITTLE BIT OF DETAIL ABOUT THE
[00:48:42] ORGANIZATIONS AND WHAT THE
[00:48:46] OUTCOMES WERE ASSOCIATED WITH THE
[00:48:48] FUNDING. HAPPY TO DO THAT, I
[00:48:52] THINK YOU'RE FAMILIAR, OUR FIRST CONTRACT
[00:48:54] WAS THE HIGHLINE SMALL BUSINESS
[00:48:55] DEVELOPMENT CENTER, THAT ACTUALLY CAME TO
[00:48:57] COMMISSION FOR APPROVAL AND JUST
[00:48:58] ANCHORED SMALL BUSINESS RELIEF IN THAT
[00:49:00] SOUTH COUNTY AREA. THEN WE'VE CONTRACTED
[00:49:03] WITH THE U S DEPARTMENT OF [00:49:05] TRANSPORTATION, TRANSPORTATION RESOURCE
[00:49:07] CENTER. THEY'RE ONE OF A NATIONAL
[00:49:07] CENTER: THE TRE ONE OF A NATIONAL [00:49:11] ORGANIZATION THAT PROVIDES TECHNICAL
[00:49:11] OKOANIZATION THAT TROVIDES FEOTIMOAE
[00:49:12] AGGIOTANCE, SIMALE BOSINESSES ESI EGIALET,
[00:49:17] A LOT OF GREAT TRAINING PROGRAMS THEY'RE
[00:49:20] PROBABLY MORE ADVANCED THAN OUR PORT
[00:49:21] TREND CLASSES .AND SO WE CONTRACTED WITH
[00:49:24] THEM TO OFFER A SERIES OF MORE ADVANCED
[00:49:27] PORT TYPE SEMINARS TO OUR SMALL
[00:49:29] BUSINESS PARTNERS. THAT ALL UNFOLDED
[00:49:32] BETWEEN, IT HAPPENED LAST FALL. AND WE HAD
[00:49:35] A TYPICALLY I THINK WE HAD 95 WINDY
[00:49:38] BUSINESSES ATTENDING THOSE PRETTY
[00:49:40] CONSISTENTLY. SO THAT'S A PIECE OF IT. AND.
[00:49:45] I WORK YES TO SOMETHING CALLED "FIND
[00:49:49] VENTURES", FIND VENTURES IS WE JUST
[00:49:52] KICKED OFF A NEW MINORITY BUSINESS
[00:49:55] ACCELERATOR, AND WE PICKED THEM THROUGH A
[00:49:57] PROCUREMENT TO MANAGE THAT PROGRAM WITH
[00:50:01] US. AND FIND VENTURES IS A FIRM THAT IS
[00:50:05] ULTIMATELY ORGANIZED AND OWNED BY
[00:50:07] ELIZABETH SCALLLIN AND SO WE HAD. SHE WON
[00:50:11] THE PROCUREMENT AND ALSO BROUGHT ALL
[00:50:13] THAT EXPERIENCE FROM OUR MARITIME
[00:50:15] ACCELERATOR. AND SO WE JUST STARTED THAT,
[00:50:18] COMMISSIONER BOWMAN, AND HAVING JUST
[00:50:22] ADVERTISING THE OPPORTUNITY AND TAKING
[00:50:24] APPLICATIONS AT THIS POINT. AND THEN THE
[00:50:28] ECONOMIC LINES? OR NO THAT'S THE ONE
[00:50:31] THAT SORT OF STOOD OUT BECAUSE THIS WAS [00:50:33] THE SOUTH KING COUNTY FUNDING. I WAS CURIOUS IF THAT FELL
[00:50:36] IN THERE. SORRY, THAT DID RAISE A QUESTION.
[00:50:38] THAT IS WHERE WE GET THE RESOURCE FROM
[00:50:41] THE US DEPARTMENT OF TRANSPORTATION
[00:50:43] RESOURCE CENTER, AND THEY HAVE A SUB
[00.00o] = 000 from OLITICITY, GIAD THE FIRM FACE A COD



[00:50:45]	CONTRACT TO PROVIDE RESOURCES IN
[00:50:48]	WASHINGTON STATE THROUGH THE ECONOMIC
[00:50:50]	ALLIANCE. THE SERVICES THAT WERE IN THE
	NAME OF THE U S DEPARTMENT OF
	TRANSPORTATION RESOURCE. IN THAT'S
	CORRECT. RIGHT, tHANK YOU FOR THE
	ADDITIONAL DETAIL, I REALLY APPRECIATE IT.
	WELL TO ECHO COMMISSIONER CHO POINTS,
	YOU REALLY DID ALL WORK AND VERY QUICKLY
	TO GET THIS MONEY OUT THE DOOR BUT I DO
	APPRECIATE THAT WE DID THE AUDIT AND
	THAT YOU'RE TAKING TO HEART SOME OF THE
	FINDINGS. I THINK THE PURPOSE THAT WE
	VERY INTENTIONALLY PUT IN THERE IS A
	COMMISSION TO HAVE THE COMMISSION
	AUTHORIZE, OR APPROVE I SHOULD SAY, THE
	FINAL PROJECT WAS FOR THAT REASON, TO
	MAKE SURE THAT WE ALL FELT COMFORTABLE
	ABOUT THE PURPOSE AND THE ORGANIZATIONS
	THAT THEY WERE GOING TO. I THINK LESSONS
[00:51:36]	LEARNED ON THAT AND LOOK FORWARD TO
[00:51:39]	MAKING SURE THAT AS WE DO FURTHER ROUNDS
[00:51:41]	OF SOUTH KING COUNTY FUND, WILL THOSE
[00:51:45]	CONTROLS WILL BE IN PLACE. ALRIGHT
[00:51:49]	WELL IF THERE ARE NO FURTHER QUESTIONS I
	THINK WE'RE GOING TO MOVE ON TO THE
	CENTRAL TERMINAL. OKAY COMMISSIONER THANK
	YOU. THE NEXT AUDIT, CENTRAL TERMINAL
	INFRASTRUCTURE UPGRADE, WE HAVE A CATALOG
	MANAGER SPENCER BRIGHTNESS TEAM THAT DID
	THIS, AND WORKED IN THIS, JUST LIKE DAN
	SPOKE EARLIERM THIS IS SPENCERS TIME TO
	PRESENT HIS AUDIT TO YOU AND TELL YOU A
	LITTLE BIT ABOUT WHAT HE DID AND WHAT HE
	FOUND, SPENCER IF YOU CAN UNMUTE YOURSELF
	AND PRESENT, IT'S ALL YOURS. THANK
	YOU GLENN. GOOD AFTERNOON COMMISSIONERS,
	MISS GIRKY. BACKGROUND ON THE CENTRAL
	TERMINAL IN PRESENTION. CAN YOU INTRODUCE
	YOURSELF OR THE RECORD. YEAH I'M SORRY
	SPENCER BRIGHT, MANAGER INTERNAL AUDIT,
	AND I OVERSEE THE CAPITAL AUDITS. SO
	SOME BACKGROUND ON THE CENTRAL TERMINAL
	PROJECT, IT ADDED 10,000 SQUARE
	FEET OF DINING AND RETAIL SPACE TO THE
	AIRPORT AND A VERTICAL
	CIRCULATION SYSTEM. THE ORIGINAL
	CONTRACT, WHICH WAS AWARDED TO OSBOURNE
	CONSTRUCTION FOR 9.3 MILLION. BECAUSE
	OF CHANGE ORDERS THE FINAL CONSTRUCTION
	COST WILL BE APPROXIMATELY 12.1 MILLION.
[00:53:12]	WE ACTUALLY PERFORMED TWO SEPARATE
[00:53:16]	AUDITS OF THIS PROJECT THROUGH THE
[00:53:17]	ENTIRE LIFE CYCLE THE FIRST AUDIT
[00:53:21]	COVERED PRE CONSTRUCTION WHICH INCLUDED
[00:53:23]	THE BIDDING PROCESS AND THE DESIGN PHASE.
	AND THAT AUDIT WAS PRESENTED TO THE
	COMMITTEE LAST DECEMBER. THIS AUDIT
	FOCUSED ON THE CONSTRUCTION AND THE
	CLOSEOUT PHASES. WITHIN THIS AUDIT
	WE REVIEWED FOUR AREAS. COMPLIANCE WITH
	THE SMALL BUSINESS UTILIZATION, OR
	NOT COMPLIANCE, BUT THE SMALL BUSINESS



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		UTILIZATION GOALS AND THE CLOSE
	[00:53:56]	OUT PROCESS. WITHIN THOSE TWO AREAS WE
	[00:53:59]	DIDN'T IDENTIFY ANY ISSUES
ĺ	[00:54:03]	THAT WARRANTED ANY RECOMMENDATION BE
ĺ	[00:54:08]	INCLUDED IN THE AUDIT REPORT. THE TWO
i	[00:54:12]	OTHER AREAS WE LOOKED AT WERE CHANGE
		ORDERS AND THE PORT MONITORING OF
		CRITICAL MILESTONES. AND THOSE TWO AREAS
		WE DID PROVIDE SOME
		FINDINGS AND RECOMMENDATIONS TO
		MANAGEMENT. NEXT SLIDE PLEASE MICHELLE.
		SO FOR THE FIRST ISSUE IT'S OUR HIGHEST
		RATED ISSUE. OUR TESTING IDENTIFIED
		APPROXIMATELY 18,000 DOLLARS IN OVER
		BILLING. ALL OF THESE OVER BILLING, WENT
		THROUGH FORCE ACCOUNT CHANGE ORDERS. AND
		FORCE ACCOUNT CHANGE ORDER IS IT A
		CHANGE ORDER THAT'S ISSUED ON AND NOT TO
		EXCEED BASIS. USUALLY IN SITUATIONS
		WHERE A ESTIMATED COST OF THE WORK IS
		NOT KNOWN AT THAT TIME, BUT THE CHANGE
		WORK NEEDS TO PROCEED. CONTRACTOR
		TRACKS THEIR EXPENSES ON A DAILY BASIS,
		AND THEN UPON COMPLETION OF THE CHANGE
		ORDER WORK ,THE PORT ISSUES A SEPARATE
		CHANGE ORDER TO RECONCILE THE DIFFERENCE
		BETWEEN THE ORIGINAL AMOUNT, THE NOT TO
		EXCEED AMOUNT, AND THE
		CONTRACTORS COSTS. WE DID
		PROVIDE PROCESS IMPROVEMENT
		RECOMMENDATIONS TO THE CM GROUP AND
		RECOMMEND THAT ANY AMOUNTS DUE, THE
		PORT SEEK ANY AMOUNTS DUE. AND THEN
		NEXT SLIDE PROVIDE SOME DETAILS ON WHAT
	[00:56:00]	WE FOUND. SO
	[00:56:05]	THE MAIN AREAS THAT WE FOUND OVER
		BILLING INCLUDE OVERTIME
	[00:56:13]	RATE CHARGE TO THE PORT, INCORRECT
	[00:56:18]	NUMBER OF HOURS FOR A PARTICULAR
	[00:56:21]	SALARIED EMPLOYEE. WHEREAS THE
ĺ	[00:56:24]	CONTRACTOR PAID THIS EMPLOYEE
ĺ	[00:56:29]	REGULAR RATE AT EIGHT HOURS A DAY. WE
ĺ	- [00:56:32]	NOTICED IN ONE INSTANCE WHERE THERE WAS
		A DOUBLE COUNTING OF DAILY FORCE ACCOUNT
ĺ	- [00:56:39]	FIELD DOCUMENTS THAT WERE PROVIDED. AND
		WE NOTICED TIME WHERE
		THE PORT WAS BILLED FOR
		COVID 19 SAFETY SUPERVISOR THAT
		WAS REQUIRED ONCE THE COVID
		PANDEMIC OCCURRED. NEXT
		SLIDE PLEASE. AND
		I PROVIDED A COUPLE OF EXAMPLES IN
		THIS EXAMPLE THE PORT ACCOUNT FIELD
		DOCUMENTS THERE WERE COPIES PROVIDED
		WITH ONLY THE DATES CHANGED TYPE
		SIGNATURE FROM THE CONTRACTOR INSTEAD OF
		AN ORIGINAL SIGNATURE WHICH I WOULD HAVE
		LIKED TO HAVE SEEN. FOR EACH
		ONE OF THESE IN THIS EXAMPLE THE
		PORT WAS BILLED FOR 12 HOURS PER DAY AT
		THE OVERTIME RATE FOR THE SUPERINTENDENT.

[00:57:45] SUPERINTENDENT WAS A SALARY EMPLOYEE.



[00:57:50] NEXT SLIDE PLEASE. SO SPENCER
[00:57:55] ON THAT PREVIOUS SLIDE IF YOU CAN ALSO
[00:57:57] EXPLAIN THE SUPERINTENDENT
[00:58:01] WAS BILLED AT 12 HOURS OVERTIME RATE
[00:58:03] WHEN THEY SHOULD HAVE BEEN BILLED AT HOW
[00:58:05] MUCH FOR THE DAY. THE REGULAR
[00:58:09] RATE THAT WAS APPROVED. THE TWO RATES
[00:58:12] EXACTLY THERE IS A PREMIUM RATE. OR OVER
[00:58:16] TIME. AND THEN THE REGULAR RATE. AND
[00:58:19] BECAUSE THE CONTRACTOR AND ON FORCE
[00:58:22] ACCOUNTS IT'S BASED ON ACTUAL COSTS
[00:58:25] BECAUSE THE SUPERINTENDENT WASN'T PAID
[00:58:30] BY HIS EMPLOYER ANY OVERTIME RATE, THEN
[00:58:34] WE SHOULDN'T HAVE BEEN BILLED FOR THAT OVER
[00:58:36] TIME RATE. OKAY AND
[00:58:41] NEXT SLIDE PLEASE. HERE'S AN
[00:58:45] EXAMPLE OF THIS IS
[00:58:49] OUR PARKING GARAGE RECEIPT THAT WAS
[00:58:53] SUBMITTED AS PART OF THE SUPPORTING
[00:58:56] DOCUMENTS FROM OSBORNE. IN THIS
[00:58:59] PARTICULAR CASE THIS
[00:59:03] PARKING GARAGE RECEIPT SHOWS THAT THIS
[00:59:06] IS FOR THE COVID SUPERVISOR ENTERED THE
[00:59:09] PARKING GARAGE AROUND 5 30 AM AND LEFT
[00:59:12] AT 9 30 A M. SO THAT'S FOUR
[00:59:12] AT 9:30 A M. 30 THAT 3 FOOK [00:59:16] HOURS ON SITE HOWEVER ON THAT PARTICULAR
[00:59:18] DAY THE PORT WAS BILLED FOR EIGHT HOURS.
[00:59:18] DAT THE FORT WAS BILLED FOR EIGHT HOURS.
[00:59:25] COMPARED SUPERVISORS, THIS SAFETY
[00:59:29] SUPERVISORS TIMESHEETS THAT WE OBTAINED
[00:59:32] FROM OSBORNE, WE ALSO NOTED INSTANCES
[00:59:32] FROM OSBORNE, WE ALSO NOTED INSTANCES [00:59:36] WHEN THE PORT WAS BEING BILLED FOR
[00:59:38] HOLIDAYS, SUCH AS THE JULY THIRD,
[00:59:42] WHICH WAS INDEPENDENCE DAY HOLIDAY
[00:59:45] OBSERVED. WE ALSO NOTICED A PARTICULAR
[00:59:48] WEEKS OR PARTICULAR DAYS IN A WEEK THAT
[00:59:52] THE SUPERVISOR WASN'T ON SITE OR WASN'T
[00:59:55] WASN'T CODED TO THIS PARTICULAR PROJECT.
[00:59:58] MAYBE ON VACATION OR COULD
[01:00:03] HAVE BEEN WORKING ON ANOTHER OSBORNE
[01:00:05] PROJECT BUT WE WERE BILLED. I'M NOT QUITE
[01:00:07] SURE THE REASON.
[01:00:07] SORE THE REASON. [01:00:10] NEXT SLIDE PLEASE.
[01:00:10] NEXT SLIDE FLEASE. [01:00:18] THIS IS OUR SECOND RECOMMENDATION
[01:00:21] THAT WE HAVE. SO THERE
[01:00:25] WERE FOUR CRITICAL MILESTONES IN THIS
[01:00:28] PROJECT THAT NEEDED TO BE SUBSTANTIALLY
[01:00:32] COMPLETED BY SPECIFIC DATES. IN
[01:00:35] ORDER FOR THE PROJECT TO REMAIN ON
[01:00:38] SCHEDULE. WHEN MILESTONES
[01:00:36] SCHEDOLE: WHEN MILESTONES [01:00:42] WERE NOT MET, THE PORT WAS ENTITLED
[01:00:42] WERE NOT MET, THE PORT WAS ENTITLED [01:00:45] TO ASSESS LIQUIDATED DAMAGES AGAINST
[01:00:49] OSBORNE FO FOR THE ADDITIONAL COSTS THE
[01:00:53] PORT WOULD INCUR. [01:00:57] IN OSBORNE DO NOT MEET COMPLETION DATES
[01:01:02] FOR IN ANY OF THE FOUR MILESTONES, AND
[01:01:06] SO INSTEAD OF ASSESSING LIQUIDATED
[01:01:09] DAMAGES THE PORT ISSUED MULTIPLE FORBEARANCE
[01:01:14] LETTERS. AND THE PURPOSE THE REASON [01:01:17] FOR A FORBEARANCE LETTER PROVIDED
[01:01:17] FOR A FORBEARANCE LETTER PROVIDED [01:01:20] OSBORNE ADDITIONAL DAYS TO COMPLETE THE
[01:01:20] OSBORNE ADDITIONAL DAYS TO COMPLETE THE [01:01:24] MILESTONE AND PROVIDE THE PORT WITH
[01:01:24] MILESTONE AND PROVIDE THE PORT WITH [01:01:27] DOCUMENTATION JUSTIFYING WHY THE
[U1.U1.27] DOCUMENTATION JUSTIFFING WITT THE



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[01:01:30] MILESTONE WAS NOT MET. IF THE PORT DID [01:01:34] NOT ACCEPT THE JUSTIFICATION, IT [01:01:38] WAS ENTITLED TO ASSESS LIQUIDATED [01:01:41] DAMAGES BACK TO THE DATE THAT THE [01:01:43] MILESTONES WERE SUPPOSED TO BE FINISHED. [01:01:46] IN TWO CASES THE MILESTONES WERE NOT [01:01:50] COMPLETED EVEN BY THE FORBEARANCE [01:01:53] LETTER DATE REQUIREMENT AND IN ALL FOUR [01:01:56] CASES OSBOURNE DO NOT SUBMIT REQUIRED [01:02:00] DOCUMENTATION FOR JUSTIFICATION. [01:02:05] NEXT SLIDE PLEASE [01:02:10] AS OF THE REPORT DATE, WE CALCULATED LIQUIDATED [01:02:15] DAMAGES THAT COULD BE APPROXIMATELY [01:02:17] 900,000 DOLLARS. HOWEVER [01:02:21] THE CONSTRUCTION MANAGEMENT GROUP IS [01:02:24] REVIEWING DOCUMENTATION THAT OSBOURNE [01:02:26] HAS PROVIDED AFTER THE FACT AND [01:02:31] IT IS LIKELY THAT THE CM GROUP WILL [01:02:36] LIKELY EXCUSE QUITE A FEW OF THESE DAYS [01:02:40] WITHIN EACH MILESTONE. AND SO THAT WILL [01:02:44] PROBABLY DECREASE OR EVEN ELIMINATE ANY [01:02:48] LIQUIDATED DAMAGES. OVERALL [01:02:51] THE KEY POINT OF THIS ISSUE [01:02:55] TO ME IS THE CONSIDERABLE AMOUNT [01:02:59] OF TIME THAT HAS PASSED SINCE THE [01:03:02] COMPLETION OF THESE CRITICAL MILESTONES. [01:03:06] FOR EXAMPLE. MILESTONE ONE WAS [01:03:10] FINISHED TWO YEARS AGO AND SO RELIANCE [01:03:15] IS GOING TO BE PLACED PRIMARILY ON THE [01:03:18] INFORMATION THAT'S PROVIDED BY OSBORNE. [01:03:22] AND THERE'S A POTENTIAL THAT SOME OF THE [01:03:25] DAYS THAT MAY BE EXCUSED NOW MIGHT [01:03:29] NOT HAVE BEEN APPROVED DURING THE [01:03:31] PROJECT, IN ADDITION, IF [01:03:35] THE PORT ENFORCED THESE MILESTONE DATES [01:03:39] OR EVEN THE REQUIREMENTS WHEN FORBEARANCE [01:03:42] LETTER WAS ISSUED DURING THE [01:03:44] PROJECT, THERE'S A POSSIBILITY THAT [01:03:47] OSBORNE MAY HAVE BEEN MORE DILIGENT IN [01:03:50] COMPLETING THE MILESTONES AND ULTIMATELY [01:03:53] THE PROJECT SOONER. WHICH WOULD [01:03:57] HAVE ALSO RESULTED IN LOWER SOFT [01:04:02] COST TO THE PORT BECAUSE AS THE PROJECT [01:04:04] GOES ON THE PORT CAST TO KEEP OUR [01:04:08] STAFF YOU KNOW THEIR STAFF THEIR GROUP [01:04:11] TO OVERSEE THE PROJECT. [01:04:15] AND NEXT SLIDE. [01:04:18] CAN WE GO DOWN TWO [01:04:20] SLIDES PLEASE, ONE MORE. [01:04:24] IN BOTH OF OUR FINDINGS, RECOMMENDATIONS, [01:04:29] MANAGEMENT CONCURRED AND [01:04:33] HAS STARTED TO REMEDY [01:04:37] SOME OF THESE ISSUES. AND [01:04:41] SO JANICE ZAHN, THE ASSISTANT DIRECTOR [01:04:44] OF ENGINEERING IS AVAILABLE TO DISCUSS [01:04:47] IN MORE DETAIL THEIR ACTION [01:04:50] PLAN, AND I CAN HAND IT OVER AND [01:04:54] AFTER ANY QUESTIONS FROM THE AUDIT [01:04:58] COMMITTEE. MAYBE [01:05:02] OKAY YEAH LET'S HEAR FROM JANICE FIRST [01:05:06] AND THEN TAKE QUESTIONS. YES, THANK YOU. I

[01:05:10] WANT TO THANK GLENN SPENCER NIKITA FOR [01:05:13] THEIR WORK ON THIS AUDIT. WE ALWAYS

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[01:05:17] APPRECIATE WORKING IN PARTNERSHIP AND
[01:05:20] GETTING RECOMMENDATIONS FOR HOW WE CAN
[01:05:22] BE CONTINUOUSLY IMPROVING IN OUR
[01:05:26] PROCEDURES AND OUR WORK. AND IN THIS
[01:05:28] PARTICULAR CASE THIS WAS THE FIRST
[01:05:31] CONTRACT WITH THIS PARTICULAR CONTRACTOR
[01:05:33] TO THE PORT, AND I APPRECIATE THE FACT
[01:05:37] THAT AS YOU REACHED OUT TO THE
[01:05:38] CONTRACTOR TO RECEIVE ADDITIONAL
[01:05:42] INFORMATION THAT WE DON'T CUSTOMARILY
[01:05:45] REQUIRE FROM THE CONTRACTOR LIKE
[01:05:48] DISCREET INDIVIDUAL TIME CARDS, THAT YOU
[01:05:52] IDENTIFIED SOME AREAS WHERE THE
[01:05:54] CONTRACTORS RECORDS THAT THEY SUBMITTED
[01:05:57] TO US FOR REIMBURSEMENT WAS INCORRECT,
[01:06:00] AND RESULTED IN OVER BILLING THAT WE'RE
[01:06:04] LOOKING AT. AND IN ADDITION MAKING
[01:06:09] SURE THAT FOR THEIR WORKERS THAT THERE
[01:06:11] IS NO UNDERPAYING OF THEIR WAGES SO
[01:06:15] IF THERE WAS A CARPENTER THAT WORKED
[01:06:20] OVER TIME, THEN WE WANT TO MAKE SURE THAT
[01:06:23] THEY ARE PAYING THAT WORKER FOR THE
[01:06:24] OVERTIME AND THAT WE ARE REIMBURSING FOR
[01:06:28] THOSE COSTS. SO I APPRECIATE THE FACT
[01:06:31] THAT THROUGH THE ADDITIONAL INFORMATION
[01:06:34] THAT WAS REQUESTED FROM THE CONTRACTOR,
[01:06:36] THAT THIS WEAKNESS, OR AREA, CAME
[01:06:40] TO LIGHT. WE RELY ON THE CONTRACTOR
[01:06:44] TO TURN IN FACTUALLY CORRECT INFORMATION
[01:06:48] TO US FOR REIMBURSEMENT, AND
[01:06:52] IN THE CASES THAT YOU HIGHLIGHTED WE DO [01:06:55] HAVE AN INSPECTOR THAT IS ON SITE DAILY,
•
[01:06:58] AND THAT'S THE PERSON IN OUR GROUP THAT
[01:07:01] SIGNS OFF ON WHAT THEY OBSERVE, oF NUMBER [01:07:04] OF WORKERS AND HOURS ON SITE. AND
[01:07:08] THEN WHEN THE MONTHLY BILLINGS COME WE
[01:07:14] RELY ON THE CONTRACTOR OR HAVE TO
[01:07:18] MAKE SURE THAT THEY'RE NOT BILLING US
[01:07:20] FOR PEOPLE THAT ARE SALARIED WORKERS AND
[01:07:23] CHARGING US FOR OVER TIME. SO YOUR
[01:07:27] RECOMMENDATION ABOUT MAKING SURE THAT WE
[01:07:29] ARE RECEIVING ADDITIONAL INFORMATION FOR
[01:07:33] WHO ARE SALARIED WORKERS VERSUS HOURLY
[01:07:37] IS ONE OF THE PIECES THAT WE ARE
[01:07:40] UPDATING OUR FORCE ACCOUNT PROCEDURES TO
[01:07:42] MAKE SURE THAT WE RECEIVE THAT
[01:07:44] INFORMATION, SO THAT THE RECORDS THAT WE
[01:07:48] HAVE WE CAN VERIFY THAT WE DON'T HAVE
[01:07:50] THIS CASE IN THE FUTURE. SO THAT'S ONE OF
[01:07:53] THE PIECES, AND THE OTHER ONE,
[01:07:58] WELL, SO JUST TO CLOSE THIS PROJECT, WE
[01:08:01] ARE IN THE MIDDLE OF EVALUATING ALL OF
[01:08:04] THE COST INFORMATION AND MAKING SURE
[01:08:06] THAT WE ISSUE A DEDUCTIVE CHANGE ORDER
[01:08:09] FOR ANY OVER PAYMENTS THAT WE'VE MADE TO
[01:08:12] THIS PARTICULAR CONTRACTOR. AND IN
[01:08:15] ADDITION TO THAT, WE ARE MAKING
[01:08:18] SURE THAT IN OUR NEXT REGULAR MEETING
[01:08:22] WITH THE ASSOCIATION OF GENERAL
[01:08:24] CONTRACTORS AND THE BEST PRACTICE, THAT
[01:08:26] WE REINFORCE TO THEM THE IMPORTANCE OF
[01:08:29] TURNING IN FACTUALLY CORRECT INFORMATION.
[01:08:32] SO THE THE



[01:08:36] COST RELATED TO THE COVID SUPERVISOR
[01:08:39] THAT WAS ALSO INFORMATION THAT AUDIT
[01:08:44] WAS ABLE TO DRILL DOWN WITH THE
[01:08:49] PARKING RECEIPT TO IDENTIFY A
[01:08:52] POTENTIAL ISSUE OF AN INCORRECT BILLING
[01:08:57] TO THE PORT THAT WE DO NOT IN OUR NORMAL
[01:09:00] COURSE OF FORCE ACCOUNT VERIFICATION,
[01:09:03] DRILL DOWN TO THAT LEVEL OF GATHERING
[01:09:06] INFORMATION. SO THIS IS PART OF OUR
[01:09:09] UNDERSTANDING ABOUT WHERE SOME OF THESE
[01:09:11] RISK MIGHT BE FOR FUTURE REFINEMENT
[01:09:15] TO OUR FORCE ACCOUNT PROCEDURES. AND THEN
[01:09:18] RELATED TO THE SCHEDULE PIECE, I
[01:09:21] AGREE WITH YOUR RECOMMENDATION THAT IT
[01:09:23] IS ALWAYS BEST PRACTICE TO BE ABLE TO
[01:09:26] RECONCILE MILESTONES AS QUICKLY AS
[01:09:28] POSSIBLE. I WILL SAY THAT IT IS OUR
[01:09:32] PRACTICE THAT IF A MILESTONE IS NOT MET,
[01:09:35] THAT WE FORBEAR TO GIVE THE CONTRACTOR
[01:09:38] AND THE PORT AN OPPORTUNITY TO MAKE SURE
[01:09:41] WE'RE REALLY CLEAR ABOUT THE CAUSES OF
[01:09:43] THE DELAY, SO THAT WE DON'T COLLECT
[01:09:49] LIQUIDATED DAMAGES IF WE DO HAVE A
[01:09:53] ROLE IN THE DELAY. BECAUSE WHEN WE LOOK
[01:09:56] AT OUR SCHEDULE WE LOOK AT IT FROM THE
[01:09:58] STANDPOINT OF IS THAT TIME EXCUSABLE
[01:10:02] BECAUSE THE PORT PLAY A ROLE IN THE
[01:10:04] DELAY. IS IT CONCURRENT WHERE WE
[01:10:09] CAUSE SOMETHING THE CONTRACTOR ALSO
[01:10:11] CAUSE SOMETHING. IS IT SOLELY THE PORT
[01:10:14] RESPONSIBILITY IN WHICH CASE THE
[01:10:17] CONTRACTOR IS ENTITLED TO EXTENDED
[01:10:19] OVERHEAD FROM THE PORT, OR IS IT ONE THAT
[01:10:23] THE PORT OR THE CONTRACTOR IS SOLELY
[01:10:26] RESPONSIBLE AND WE COLLECT LIQUIDATED
[01:10:28] DAMAGES. SO THERE CAN BE COMPLEXITIES
[01:10:32] TO GET TO THE FINAL ANSWER ABOUT WHO
[01:10:35] OWES MONEY AND WHO IS THE ULTIMATE
[01:10:39] CAUSES OF DELAY. AND WITH THAT SAID I
[01:10:41] AGREE WITH YOU THAT WE NEED TO BE MOVING
[01:10:45] WITH URGENCY TO GET TO THE
[01:10:48] FINAL EVALUATION AND ANALYSIS OF THE
[01:10:52] SCHEDULE PIECE. SO WE WILL MAKE SURE THAT
[01:10:55] OUR STAFF IS AWARE IN OUR MANAGEMENT
[01:10:58] TEAM DOES A HIGHER LEVEL OF OVERSIGHT TO
[01:11:01] MAKE SURE THAT WE ARE WORKING THROUGH
[01:11:04] THESE PIECES IN A TIMELY WAY. AND IN
[01:11:06] ADDITION WITH THE ASSOCIATION OF
[01:11:10] GENERAL CONTRACTORS, ALSO REINFORCING
[01:11:12] WITH THEM THE IMPORTANCE OF TURNING IN
[01:11:15] TIMELY SUBMISSION FOR THEIR SCHEDULE
[01:11:16] DELAYS. BECAUSE ONE OF THE THINGS WE WANT
[01:11:19] TO DO IS MAKE SURE THAT THE
[01:11:22] RESPONSIBILITY FOR JUSTIFYING THE DELAY
[01:11:25] IS A CONTRACTOR RESPONSIBILITY, SO WE
[01:11:28] DON'T WANT TO DO THE WORK FOR THEM,. WE
[01:11:30] WANT THEM TO TURN IN THEIR PAPERWORK TO
[01:11:34] EXPLAIN WHAT HAPPENED, INSTEAD OF US
[01:11:37] HAVING TO INCUR COST OURSELVES TO DO
[01:11:39] THAT ANALYSIS OURSELVES, iNSTEAD OF
[01:11:42] HAVING THAT THAT PAPERWORK TURNED IN SO
[01:11:45] THAT WE CAN EVALUATE IT FOR
[01:11:46] JUSTIFICATION. SO, THANK YOU. THANK



The Port of Seattle Commission.

[01:11:52] YOU JANICE FOR THAT, I THINK WE'VE GOT A [01:11:54] FEW QUESTIONS CLERK HART, COULD [01:11:58] YOU, EVERYBODY PLEASE UNMUTED YOURSELF, [01:12:00] COMMITTEE MEMBERS AND CLERK HART WOULD [01:12:02] YOU CALL THE ROLL. BEGINNING WITH [01:12:04] COMMISSIONER CHO. I [01:12:08] DON'T HAVE ANY QUESTIONS. I GUESS THIS IS [01:12:11] WHY WE DO AUDITS SO I APPRECIATE ALL THE [01:12:14] RECOMMENDATIONS AND LOOK FORWARD TO [01:12:17] SEEING THE CHANGES, THANK YOU. [01:12:19] COMMISSIONER MEMBER GIRKY. I HAVE NO [01:12:22] FURTHER QUESTIONS THANK YOU. THANK YOU [01:12:25] COMMISSIONER BOWMAN. OKAY I GUESS I'M THE [01:12:27] ONLY ONE WITH THE QUESTION AND ACTUALLY I JUST [01:12:29] WANTED TO START, IT'S MORE OF A POINT AND [01:12:31] JANICE, YOU ACTUALLY STARTED TO COVER IT. [01:12:33] THANK YOU SO MUCH FOR THIS, AND I JUST [01:12:35] WANTED TO SAY THAT I WOULDN'T EVER [01:12:38] REALLY EXPECT OUR TEAM TO EVER BE [01:12:41] DOING SOMETHING LIKE LOOKING AT TIME [01:12:44] CARDS FOR CONTRACTORS, OR PARKING [01:12:48] VALIDATION TO SEE HOW LONG YOU WERE [01:12:50] REALLY ON THE JOB SITE, SO I DON'T HAVE [01:12:53] ANY ISSUES WITH. THAT I REALLY APPRECIATE [01:12:55] THE POINT THAT YOU WERE MAKING ABOUT [01:12:57] TALKING TO THE AGC. AND I THINK THAT THIS [01:13:00] PERHAPS COULD BE I HOPE THAT WE CAN GET [01:13:03] THE WORD OUT SO NOT JUST THE AC BUT THE [01:13:05] GENERAL CONTRACTING COMMUNITY THAT THESE [01:13:09] SORTS OF AUDITS WILL BE DONE. AND NOT [01:13:12] WITH REGULARITY BUT SPROUTED ALL MEANING [01:13:15] THAT WE VERY MUCH EXPECT THAT ALL [01:13:18] COMPANIES ARE ABIDING BY ALL THE 101:13:211 RULES AND PROVIDING ACCURATE INFORMATION. [01:13:23] SO I DON'T HAVE ANY ISSUES WITH YOUR [01:13:27] STAFF FOR THE WAY THINGS WERE HANDLED, [01:13:29] BUT I DO THINK THAT WE REALLY SHOULD USE [01:13:31] THIS AS A CASE IN POINT TO MAKE SURE [01:13:34] THAT FOLKS REALLY KNOW THAT THERE ARE [01:13:37] TIMES AND WE'RE REALLY GOING TO LOOK [01:13:39] INTO THIS. SO THESE ARE PUBLIC FUNDS AT [01:13:42] THE END OF THE DAY, AND IT'S CRITICALLY [01:13:43] IMPORTANT THAT WE WE CAN GUARANTEE TO [01:13:45] THE PUBLIC THAT THEIR MONEY IS WELL [01:13:47] SPENT. AN OCCASIONAL OVERTIME BY A [01:13:51] COUPLE OF HOURS IS ONE THING BUT [01:13:53] SOMETHING WHERE IT COULD APPEAR MORE [01:13:55] SYSTEMIC IS CERTAINLY A MUCH BIGGER [01:13:58] ISSUE. SO THANK YOU FOR WHAT YOU'VE DONE [01:14:00] TO HELP MOVE THIS ALONG AND TALK TO [01:14:04] THE AGC TO BEGIN WITH AND AGAIN I [01:14:06] HOPE WE CAN REALLY USE THIS GIVE THIS [01:14:08] INFORMATION OUT MORE WIDELY. THAT WE ARE [01:14:11] GLENN AND HIS TEAM WILL TAKE A LOOK AT [01:14:13] IT. SO GOOD JOB JANICE, THANK YOU. YEAH [01:14:17] THANK YOU JUST TO CLARIFY WE HAVE ALSO [01:14:20] TOLD OUR CURRENT CONTRACTORS ALL OF THEM [01:14:23] THE IMPORTANCE OF ACCURATE INFORMATION. [01:14:25] SO I WANTED TO CLARIFY THAT IT WAS BOTH [01:14:28] AGC AS WELL AS ALL OF THE THE [01:14:31] CONTRACTORS THAT CURRENTLY HAVE A [01:14:32] CONTRACT WITH US. EXCELLENT, THANK YOU. [01:14:37] ALRIGHT MOVING ON TO STILA.



The Port of Seattle Commission.

[01:14:40] GLENN, THE NEXT ITEM.
[01:14:46] SO STILA, LAST ELEMENT
[01:14:50] WE'LL DISCUSS IN PUBLIC SESSION.
[01:14:52] ESSENTIALLY STILA HAS BEEN WITH US FOR A
[01:14:54] LONG TIME COMMISSIONERS, SINCE MARCH
[01:14:56] 2011. AND THE PANDEMIC HAS
[01:15:00] BEEN HARD ON THEM AS WITH EVERYONE ELSE.
[01:15:06] THEY BENEFITED FROM SOME OF THE THINGS
[01:15:08] THAT THE PORT DID AND DEFERRAL REVENUES
[01:15:11] THROUGH THE PANDEMIC BUT NONETHELESS
[01:15:14] IT'S MATERIALLY AFFECTED THEM AND THEIR
[01:15:17] OPEATIONS. BY
[01:15:21] IN OCTOBER OF THIS YEAR THEY THAT PRETTY
[01:15:24] MUCH ABANDONED EVERYTHING AND STARTED TO
[01:15:26] CEASE OPERATIONS, AND THE CONTRACT
[01:15:30] EXPIRED. WELL THEY NOTIFIED US THAT AS
[01:15:32] OF 7 2020 THEY ARE DONE. AND
[01:15:37] THEN WE DO NOW THAT THEY'RE IN CHAPTER
[01:15:39] SEVEN BANKRUPTCY. IF YOU LOOK AT THE MAG
[01:15:43] AND THE TRIP COUNT, IS IMPORTANT TO POINT
[01:15:46] OUT THAT THEIR MAG IS ABOUT
[01:15:49] 732,000 DOLLARS A YEAR AND THE ADDITIONAL
[01:15:52] TRIP FEES THAT YOU SEE THERE. ANYTIME
[01:15:54] THEY GO OVER 38,000 TRIPS, THEY HAVE TO
[01:15:57] PAY US FOUR DOLLARS PER TRIP. SO
[01:16:03] IT CAN BE SIGHTFUL, BUT AS I'LL SHOW YOU
[01:16:06] THE NEXT ISSUE, ON THE ISSUE, IS HOW DO
[01:16:09] YOU KNOW THAT HOW MANY TRIPS THEY
[01:16:12] HAVE. YOU A SELF REPORTED AND THAT'S
[01:16:15] WHERE WE HAVE SOME RISKS. SO NEXT SLIDE
[01:16:17] PLEASE. MICHELLE? SO ONE [01:16:21] OF THE THINGS WE DO IN AUDIT IS WE
[01:16:21] OF THE THINGS WE DO IN AUDIT IS WE
[01:16:21] OF THE THINGS WE DO IN AUDIT IS WE [01:16:25] LOOK AT ALL THE SOURCES OF INFORMATION
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[01:17:56] BECAUSE OF THE WEIGHT SETUP, ISN'T ABLE



[01:17:59] TO DIFFERENTIATE BETWEEN 1	HE NON REVENUE
[01:18:01] TRIPS AND THE REVENUE TRIP	
[01:18:04] CLEARLY HAVE AN OPPORTUNI	
[01:18:06] BUILD OUR IN-HOUSE SYSTEMS	S TO ENHANCE
[01:18:08] THEM SO WE CAN ACTUALLY TI	RACK THOSE AND
[01:18:10] HAVE ONE SOURCE OF INFORM	1ATION WE CAN
[01:18:13] USE ACCURATELY TO VERIFY T	HE THREATS TO
[01:18:16] THE STILA, OR ANY VENDOR IN	
[01:18:19] CASE SHOULD HAVE RECORDS	
[01:18:22] THAT MAKE SURE THAT WHAT	
[01:18:24] US IS TRULY WHAT THEY OWE	
[01:18:26] CASE, STILA DIDN'T HAVE THE I	
[01:18:30] SYSTEMS DON'T BREAK OUT TH	
[01:18:33] BETWEEN THEIR REVENUE TRI	
[01:18:38] NON REVENUE TRIP. YEAH	072
[01:18:42] WE HAVE AN ISSUE THERE. ANI	D WELL IE WE
[01:18:44] CAN'T COMMISSIONERS, COLLE	
[01:18:46] THIS BECAUSE AS PRETTY MUC	
[01:18:50] YEAH, IT'S LEARNING THAT WE	
[01:18:53] THE FUTURE. NEXT SLIDE PLEA	
[01:19:00] I THINK WHAT WE'RE SUGGEST	
[01:19:03] THE FIRST ISSUES WHILST THIS [01:19:09] THE FUTURE THERE'S MAYBE (
[01:19:13] SYSTEM, WE NEED TO FIGURE	
[01:19:16] WE CAN ENHANCE THE AVI SYS	TEM, AND RECONCILE
[01:19:19] IT, SO THAT WHEN WE HAVE	EADDANIOED
[01:19:21] SITUATIONS LIKE THIS WITH PR	
[01:19:23] LIMITS THAT AREN'T BILLED FO	
[01:19:25] CHARGE, BUT THE REGULAR LI	
[01:19:28] BILLED FOUR DOLLARS. WHEN	
[01:19:31] 38,000, HOW CAN WE DIFFEREN	
[01:19:34] HOUSE, PERHAPS MULTIPLE AV	
[01:19:38] OR RETUNING THE AVI SYSTEM	
[01:19:40] SOMETHING THERE. BECAUSE	
[01:19:43] WHERE THEY JUST PAY US AND	
[01:19:46] TO MANAGE, AND WHEN THEY	
[01:19:49] BANKRUPTCY AS THEY DID IN T	
[01:19:51] DON'T HAVE RECORDS, IT BECO	
[01:19:54] HARDER TO PROVE OUT. NOW	
[01:19:57] WE WANT TO BE ABLE TO CLEA	
[01:20:01] ALL OF THIS. SO THAT'S THE FILE	
[01:20:04] THAT WE HAVE IS, BASICALLY I	
[01:20:07] NOT, STILA NOT HAVING THE R	
[01:20:10] SELF REPORTING WHAT THEY	
[01:20:12] THE NEXT ISSUE, NEXT SLIDE F	
[01:20:16] MICHELLE? ONE MORE SLIDE. V	
[01:20:24] DO BECAUSE STILA FILED FOR,	BANKRUPICY THEY
[01:20:29] OWE US FEES FOR	
[01:20:33] SEVERAL MONTHS. AND FOR	
[01:20:37] THOSE FEES THAT THEY OWE U	
[01:20:41] UNABLE TO PAY, BUT WE HAVE	
[01:20:43] CALLED SURETY ON HAND, AND	
[01:20:46] OURSELVES HOLD THROUGH T	
[01:20:48] IT'S JUST A RECOMMENDATION	
[01:20:51] THAT WE CAN BE KEPT HOLD C	
[01:20:54] BUT WE NEED TO GO THROUGH	
[01:20:57] WORK WITH LEGAL AND COLLE	
[01:21:01] THERE'LL BE A DIFFERENCE TH	
[01:21:03] REFUNDED TO STILA BECAUSE	
[01:21:05] SURETY ON HAND THAN IS OW	
[01:21:11] TO US. AND COMMISSIONERS A	
[01:21:14] ONE LAST THING I WANT TO PC	
[01:21:16] THAT YOU KNOW THE SURETY	IN HAND TURNS



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[01:21:19] OUT TO BE ENOUGH BECAUSE OF THE [01:21:22] ENVIRONMENT THAT WE'RE OPERATING UNDER. [01:21:23] BUT THE RCW REQUIRES A [01:21:28] YEAR REVENUE SURETY YEARS RENT. [01:21:32] A COMMISSION CAN WAIVE THAT BUT THE [01:21:33] COMMISSION DID WITH WHICH THE COMMISSION [01:21:35] DID WITH R82 AND THE SURETY WAS [01:21:38] REDUCED SIX MONTHS PER R82 OR [01:21:40] COMMISSION POLICY. THE POLICY TO THE FOR [01:21:43] POLICY IMPROVEMENT COMMISSION, AND THEN [01:21:46] THE REQUIRED SURETY FOR THE CONTRACT IS [01:21:49] EVEN LOWER THAN THE PORT POLICY, SO [01:21:53] IT'S SOMETHING THAT WE DIRECTIONALLY [01:21:55] NEED TO CHANGE THE PORT EITHER A MANDARI [01:21:59] OR INCREASE THE SURETY, AND [01:22:02] I THINK THAT'S ALREADY IN THE WORKS. BUT [01:22:03] I JUST WANT TO POINT THAT OUT THAT WE'RE [01:22:06] UNDER BASICALLY WE HAVE ENOUGH SURETY ON [01:22:10] HAND AND MORE SURETY THAN IS REQUIRED [01:22:14] BECAUSE OF PANDEMIC AND BECAUSE OF LOW [01:22:16] VOLUMES. WE COULD COULD BE AT RISK [01:22:19] IF VOLUMES WERE HIGHER. IN THIS [01:22:23] CASE ALL WE'RE RECOMMENDING IS THAT WE [01:22:25] COLLECT WHATS DUE TO US.NEXT SLIDE PLEASE. [01:22:29] OUR RECOMMENDATIONS PRETTY [01:22:31] STRAIGHTFORWARD. AND I'M GOING TO TURN IT [01:22:34] OVER TO JEFF HOVETT, AND MICHELLE IF YOU [01:22:36] COULD GO TO THE NEXT SLIDE. JEFF IF [01:22:37] YOU'RE ON THE LINE IF YOU CAN UNMUTE [01:22:40] AND TALK ABOUT YOUR ACTUAL PLATFORM. YEAH [01:22:42] THANK YOU GLENN, GOOD AFTERNOON [01:22:43] COMMISSIONERS AND MEMBER GERKY. JEFF HOVETT [01:22:46] SENIOR MANAGER OF PORT LAND SIDE [01:22:47] OPERATIONS. JUST WANTED TO REFLECT THAT [01:22:50] WE APPRECIATED THE AUDITORS SUPPORT WITH [01:22:52] THIS AUDIT AS THEY REVIEWED STILA'S [01:22:55] OPERATION AND WHAT REMAINED OF THEIR [01:22:57] BUSINESS WHEN THEY STARTED. STILA, WE WERE [01:23:00] FORTUNATE TO HAVE STILA UNDER A [01:23:02] CONCESSION AGREEMENT AT THE AIRPORT FOR [01:23:04] A LITTLE MORE THAN 10 YEARS. AND THEIR [01:23:07] AGREEMENT FOR THE CONCESSION WAS FOR ON [01:23:09] DEMAND LIMOUSINES SO WHEN GLENN TALKS [01:23:11] ABOUT THIS DISTINCTION BETWEEN THE ON [01:23:13] DEMAND LIMOUSINE PRODUCT AND THEN WHAT [01:23:15] THEY WOULD CALL PREARRANGED STILA WOULD [01:23:17] BE ELIGIBLE FOR BOTH OF THOSE. WITH THE [01:23:19] ON DEMAND PRODUCT THEY WOULD BE IN THE [01:23:23] GARAGE ON THE THIRD FLOOR SO A CUSTOMER [01:23:24] COULD WALK UP AND IN A VERY SHORT PERIOD [01:23:26] OF TIME GET A LIMOUSINE RIDE OR TOWN CAR [01:23:28] RIDE FROM THE AIRPORT. AND IN THEIR [01:23:31] PREARRANGED BUSINESS THEY WOULD HAVE [01:23:32] PURCHASED PERMITS FROM THE PORT, THEY'VE [01:23:35] BEEN ABLE TO ACCESS THE AIRPORT FOR [01:23:37] PREARRANGED RIDES AND ANOTHER BUSINESS. [01:23:39] NOT UNUSUAL AND UNCOMMON WITH OUR [01:23:41] AIRPORT OR ANY OTHER AIRPORT AROUND THE [01:23:43] COUNTRY. SO IN REVIEWING THE [01:23:47] RECOMMENDATIONS FROM THE AUDITORS WE

[01:23:49] COMPLETELY AGREE THERE'S AVI OR

[01:23:54] IS A REALLY GOOD PROGRAM

[01:23:52] AUTOMATED VEHICLE IDENTIFICATION SYSTEM



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101:23:581 THAT IS WIDELY USED IN AIRPORTS AROUND [01:24:00] NORTH AMERICA. AND RECORDS VEHICLE [01:24:04] ACTIVITY SO VEHICLE ACTIVITY ON THE [01:24:05] DRIVES WHICH WOULD ALSO. GLENN [01:24:08] RECOMMENDED, WOULD ALSO PICK UP ACTIVITY [01:24:10] FOR THEIR PRE ARRANGED RIDES SO OUR [01:24:13] TEAM AND GROUND TRANSPORTATION WOULD [01:24:16] TRADITIONALLY REVIEW ACTIVITY THAT STILA [01:24:18] WOULD GIVE US FOR SELF REPORTED. LOOK FOR [01:24:20] ANOMALIES, AND FINDING A FEW WE VISIT [01:24:23] WITH THEM AND THEN MOVE ON FROM THEM [01:24:25] COLLECT REVENUES FROM THEM. AS GLEN [01:24:27] INDICATED, UNFORTUNATELY THEY ARE NO [01:24:29] LONGER IN BUSINESS. SO WE'LL TAKE THE [01:24:31] RECOMMENDATION TO REFINE OUR PROCESS FOR [01:24:36] VEHICLE ACTIVITY AND RECONCILIATION. IF [01:24:40] WE DO DECIDE TO HAVE ANOTHER CONCESSION [01:24:43] FOR LIMOUSINE PROGRAMS AT THE AIRPORT. [01:24:46] FRANKLY SEATAC WAS ONE OF THE FEW [01:24:48] AIRPORTS LEFT THAT DID HAVE AN ON DEMAND [01:24:50] LIMOUSINE PRODUCT. MOST AIRPORTS HAVE [01:24:53] GONE AWAY FROM THAT THROUGHOUT THE YEARS [01:24:55] JUST BECAUSE OF LACK OF INTEREST AND [01:24:57] COMPETITION FROM OTHER MODES OF [01:24:58] TRANSPORTATION. THANK YOU GLENN. [01:25:03] COMMISSIONER AND ON THE SECOND ISSUE [01:25:06] JEFF, ON THE SURETY, ESSENTIALLY YOU GUYS [01:25:09] ARE GOING TO BE COLLECTING THAT SO [01:25:11] NOTHING. YEAH, AND ON THAT THANK YOU GLENN [01:25:14] FOR THE PROMPT AS MUCH AS WE CAN LEGALLY [01:25:17] PURSUE, OUR LEGAL INVOLVED WITH THAT AND [01:25:20] AS A PRODUCT OF THE BANKRUPTCY WE'LL DO [01:25:22] WHAT WE CAN TO COLLECT THROUGH THE [01:25:24] SURETY THAT WE HAVE IN PLACE. COMMISSIONERS. ITS [01:25:27] ALL YOUR QUESTIONS. EXCELLENT, IF [01:25:31] COMMUNITY MEMBERS COULD INMUTED [01:25:33] THEMSELVES. AND CLERK HART PLEASE CALL THE [01:25:35] ROLL FOR QUESTIONS. THANK YOU, BEGINNING [01:25:38] WITH COMMISSIONER CHO. NO QUESTIONS [01:25:42] AT THE TIME THANKS. THANK YOU [01:25:44] COMMISSIONER. MEMBER GIRKY. NO QUESTIONS THANK [01:25:47] YOU. THANK YOU. COMMISSIONER BOWMAN. [01:25:49] ALRIGHT I GUESS I'M THE BAD GUY TODAY. SO [01:25:53] I HAVE A COUPLE OF QUESTIONS AND JEFF [01:25:56] MAYBE YOU CAN HELP ME WHAT I WAS HOPING [01:25:57] THAT WE COULD FOCUS ON IN THE MANAGEMENT [01:26:00] RESPONSE, WAS PERHAPS YOU COULD TALK IN A [01:26:03] LITTLE BIT MORE DETAIL ABOUT THE RECORD [01:26:05] KEEPING. WAS THAT A REQUIREMENT OF THE [01:26:08] LEASE? THE CONCESSION AGREEMENT? YEAH [01:26:11] REQUIREMENT OF THE CONCESSION AGREEMENT SO, [01:26:13] THEY WOULD REMIT ACTIVITY TO US MONTHLY. [01:26:16] AND WE WOULD REVIEW THAT AGAINST THEIR [01:26:20] AVI ACTIVITIES. OUR GROUND TRANSFER [01:26:22] TEAM TRANSPORTATION TEAM TO LOOK AT AVI [01:26:24] ACTIVITY. AND THIS IS WHERE THE AUDITORS [01:26:27] RIGHTFULLY, SO INDICATED THAT THERE ARE [01:26:30] SOME GAPS IN AVI AND THAT THE TRIPS MAY [01:26:34] BE OVER REPORTED PERHAPS BECAUSE THEY [01:26:36] MAY SHOW ACTIVITY BECAUSE THE SAME [01:26:38] VEHICLES ARE USED IN ANOTHER PRODUCT. BUT [01:26:40] THIS VENDOR THERE WAS A PRODUCT FOR ON

[01:26:42] DEMAND AND A PRODUCT FOR PREARRANGE EACH



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101:26:441 OF WHICH WOULD RECORD A TRIP. AND IF WE LOOK [01:26:48] AT THE ACTIVITY THAT WE HAD MOST [01:26:49] RECENTLY, STILA DID NOT REACH A [01:26:52] THRESHOLD OF THEIR 38,000 TO EXCEED THE [01:26:56] MAG, BUT THEY HAD VERY FEW TRIPS. JUST [01:26:59] OVER A THOUSAND TRIPS FOR ON DEMAND [01:27:01] ACTIVITY WITH MORE TRIPS THOUGH FOR PRE [01:27:05] ARRANGED DIFFERENT PROGRAMS DIFFERENT [01:27:06] PROCESSES FOR THEM. OKAY MY QUESTION WAS [01:27:09] ACTUALLY THOUGH ABOUT THE RECORD KEEPING [01:27:11] WAS THAT PART OF THE CONCESSION [01:27:13] AGREEMENT? IT WAS. OKAY [01:27:16] AND SO WHEN GLENN INTRODUCED THIS ITEM [01:27:18] AND HE SAID THAT WHEN HE WAS PERFORMING [01:27:21] THE AUDIT AND TALK TO STILA, AND THEY [01:27:23] SAID WE DON'T HAVE ANY RECORDS I GUESS [01:27:26] I'M TRYING TO DRILL DOWN ON THAT. SURE [01:27:29] THAT WOULD BE PART OF WHAT THE AUDIT [01:27:31] WOULD REVEAL IF THEY NEED TO PRESENT THOSE [01:27:33] RECORDS. THEY'RE REQUIRED TO REPORT [01:27:35] ACTIVITY TO THE PORT AND THEN MAKE [01:27:38] THEMSELVES AVAILABLE FOR AUDIT WITH [01:27:40] OTHER RECORDS. RIGHT AND SO I'M [01:27:44] TRYING TO GET TO THE POINT OF IT WAS [01:27:47] PART OF THE LEASE AGREEMENT CONCESSION [01:27:49] AGREEMENT THAT THEY HAD TO KEEP RECORDS, [01:27:51] THEY ADMITTED THAT THEY HADN'T HADN'T 101:27:531 BEEN KEEPING RECORDS, AND SO I'M CURIOUS [01:27:56] AS TO FROM A MANAGEMENT RESPONSE, WHAT [01:28:00] ASSURANCES DO WE HAVE MOVING FORWARD, [01:28:02] WHAT IS THE PLAN FOR MAKING SURE THAT [01:28:04] THOSE CONCESSION AGREEMENTS THAT WE HAVE [01:28:06] THAT REQUIRE RECORD KEEPING BY THE [01:28:09] CONCESSION AREA THAT WE ARE ACTUALLY [01:28:12] CHECKING TO MAKE SURE THAT THEY HAVE [01:28:13] THOSE RECORDS. SURE AND THE [01:28:16] REASON I'M SURE YOU REALIZE THAT I'M [01:28:18] BRINGING THIS UP, OUR COMMITTEE [01:28:22] MEMBER GERKY WOULD REMEMBER AN ISSUE [01:28:24] WITH YELLOW CAB, FROM ABOUT SEVEN YEARS [01:28:27] AGO WHEN I FIRST JOINED THE COMMISSION [01:28:29] OBVIOUSLY COMMISSIONER CHO WAS NOT THERE [01:28:31] AT THE TIME BUT, VERY VERY SIMILAR ISSUE. [01:28:34] AND SO I GUESS THAT'S MY GREATER CONCERN [01:28:37] IS THAT WE HAVE CONCESSION AGREEMENTS [01:28:39] AND THEY HAVE REQUIREMENTS AND MY [01:28:42] UNDERSTANDING IS THAT GROUND [01:28:44] TRANSPORTATION IS DOING THEIR OWN [01:28:46] INTERNAL CHECKING OF THAT. AND IF THAT'S [01:28:49] NOT HAPPENING WHAT CAN WE DO TO RESOLVE [01:28:51] THAT. SURE AND THANK YOU FOR REFRAMING [01:28:54] THE QUESTION. SO I THINK THAT WE KNOW [01:28:56] ENOUGH NOW, LESSONS LEARNED WITH YELLOW AND [01:28:59] THEN AS WE LEARN TO BE MORE DILIGENT [01:29:00] WHAT WE CAN DO AUDITING EFFECTIVELY AN [01:29:03] INTERNAL AUDIT WITHOUT THE BENEFIT OF [01:29:05] GLENN AND HIS TEAM, RELATED TO CONTRACT [01:29:08] COMPLIANCE WE WOULD BE MORE DILIGENT [01:29:11] BETWEEN MY GROUP AND OPERATIONS AND [01:29:13] OTHERS THAT COULD LOOK AT THESE [01:29:14] AGREEMENTS. IN ESSENCE FOR STILA [01:29:18] THEY NEEDED TO HAVE THOSE DOCUMENTS

[01:29:21] AVAILABLE. THERE WAS A REQUIREMENT FOR US



[01:29:23]	TO REVIEW THEM BECAUSE WE WERE GETTING
	THE MONTHLY REPORTS FROM THEM FOR TRIP
	ACTIVITY BUT I THINK YOU'RE ABSOLUTELY
	RIGHT COMMISSIONER, THAT WE WE WANT TO BE
	MORE DILIGENT TO KNOW THAT THOSE
	DOCUMENTS THAT THEY'RE REQUIRED TO HAVE
	ARE AVAILABLE. AT LEAST ON A MONTHLY
	BASIS SOME HAVE SUGGESTED EVEN DAILY TO
	KNOW WHAT TRIP ACTIVITY THAT THEY'RE
	PERFORMING. RIGHT AND SO I THINK IT'S
	SIMILAR TO THE ISSUE THAT WE JUST
	DISCUSSED WITH JANICE OGG. THE FACT THAT
	WE DON'T WANT TO GET TO A POINT OF
[01:29:52]	HAVING TO DO AN INTERNAL AUDIT AND THEN
[01:29:54]	DISCOVERING AFTER THE FACT THAT RECORDS
[01:29:57]	WEREN'T KEPT, AND THAT WE WEREN'T AWARE
[01:30:00]	OF THAT. SO I GUESS WHAT I WOULD BE
[01:30:03]	LOOKING FOR I'VE ALREADY TALKED TO
	EXECUTIVE DIRECT METRUCK ABOUT THIS. A REAL
	PLAN FOR HOW WE'RE GOING TO RESOLVE THIS,
	SO THAT WE CAN HAVE CONFIDENCE ON THE
	COMMISSION THAT WE WON'T HAVE THIS
	PROBLEM AGAIN AND THE ONLY REASON WHY
	I'M FEELING SUCH ANXIETY ABOUT IT IS IF
	IN GROUND TRANSPORTATION WE HAD A VERY
	BIG ISSUE WITH YELLOW CAB AND THIS SEEMS
	TO BE VERY SIMILAR TO WHAT HAPPENED WITH
	THEM. AND SO WITHIN FIVE OR 6 YEARS WE'VE
	HAD THE SAME ISSUE WITH THE AVI AND NOT
	BEING ABLE TO RECORD. NUMBER ONE, ALLOWING
	THIS SELF REPORTING THAT SEEMS LIKE, I
	WOULD ASK THE TEAM TO THINK ABOUT HOW WE
	MOVE TO A DIFFERENT SYSTEM THAT'S MORE
	RELIABLE, AND IF WE HAVE PROBLEMS WITH
	THE AVI SYSTEM TO IDENTIFY WHAT TO BE
	DONE TO CORRECT THOSE. SO I HOPE THAT WE
	CAN COME UP WITH A REAL MANAGEMENT, A
	MORE PROACTIVE AND TIMELY MANAGEMENT
	RESPONSE THAT CAN GIVE SOME ASSURANCES
[01:31:01]	TO THE PUBLIC THAT WE'RE GOING TO BE
[01:31:03]	CHANGING, RATHER IN ADDITION TO WE'LL DO
[01:31:06]	BETTER THE NEXT TIME. I REALLY APPRECIATE
[01:31:08]	THAT VERY MUCH, BUT I DO THINK THIS IS A
[01:31:11]	BIG RISK FOR US. THIS IS THE SECOND TIME
[01:31:13]	THAT THIS HAS HAPPENED. AND SO I THINK WE
	JUST NEED MORE ASSURANCES ABOUT HOW
	WE'LL REMEDY IT. THANK YOU COMMISSIONER.
	THANK YOU. ALRIGHT
	I GUESS IF WE HAVE NO OTHER QUESTIONS
	GLENN ANYTHING ELSE TO BRING UP? THAT IS
	IT FOR AUDITS TODAY WE'VE GOT A NON
	PUBLIC SESSION COMING UP. SO APPENDIX
	A IS JUST LISTING OF ALL THE OUTSTANDING
	ISSUES. NOTHING FOR THE PUBLIC TO KNOW
	BUT THERE'S NOTHING LEFT FOR THIS PUBLIC
	SESSION. OKAY THANK YOU VERY MUCH. ALRIGHT
	WITH THAT I'M GOING TO GO DOWN TO MY
	SCRIPTURE. I BELIEVE THAT WE ARE GOING TO
	I THINK WE CAN TAKE A SHORT BREAK
	MICHELLE WOULD THAT BE ALL RIGHT AND
	WE'RE GOING TO GO INTO THE NON PUBLIC
	SESSION AT 4:30 YES WE CAN
[01:32:04]	TAKE A BREAK FOR CERTAIN IF THE

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Transcript of Audit Meeting on Apr 08, 2021 2:30pm

The Port of Seattle Commission.

FOATON OF COMMITTEE HIGT WANTS TO HOLD OFF LINTH A
[01:32:06] COMMITTEE JUST WANTS TO HOLD OFF UNTIL 4 [01:32:08] 30 YOU CAN ALSO START EARLIER IF YOU
[01:32:11] LIKE BUT I'M HEARING MAYBE WE'LL START
[01:32:17] LIKE BUTTM HEARING MATEE WELL START
[01:32:16] COMMISSIONER THAT WE ARE RECESSING INTO
[01:32:18] THE NON PUBLIC PART AND THAT YOU WILL
[01:32:16] THE NON POBLIC PART AND THAT TOO WILL [01:32:22] ADJOURN THEN WHEN THAT NON PUBLIC
[01:32:24] SESSION IS OVER. ALRIGHT WELL I'LL ASK MY
[01:32:27] FELLOW COMMITTEE MEMBERS WOULD YOU
[01:32:28] PREFER JUST A 10 MINUTE BREAK OR WAIT
[01:32:32] TILL 4 30 WHICH WOULD BE IN ABOUT 25
[01:32:34] MINUTES. COMMISSION I'M GOING
[01:32:38] TO START EARLY. ALRIGHT. I AGREE. OKAY
[01:32:42] SO LET'S JUST DO A 10 MINUTE BREAK AND
[01:32:44] START AT 415. OKAY SO
[01:32:49] THIS CONCLUDES TODAY'S PUBLIC AGENDA FOR
[01:32:52] THE PORT OF SEATTLE AUDIT COMMITTEE.
[01:32:54] WE'RE GOING TO REACH US INTO THE NON
[01:32:55] PUBLIC PORTION OF THE MEETING TO ADDRESS
[01:32:58] ITEM NUMBER EIGHT, WHICH IS AN
[01:33:00] INFORMATION TECHNOLOGY AUDIT ITEM FOR
[01:33:02] MALWARE DEFENSES EXCUSE ME FOR THE AVIATION
[01:33:05] MAINTENANCE. I'M GOING TO ASK JUST ONE
[01:33:08] MORE TIME FOR ANY CLOSING COMMENTS FROM
[01:33:10] THE MEMBERS BEFORE WE RECESS.
[01:33:12] COMMISSIONER CHO ANY CLOSING COMMENTS NO
[01:33:15] I JUST WANT TO SAY THANK YOU ALL FOR THE
[01:33:17] GREAT WORK ON ALL THE AUDITS. THANK YOU
[01:33:21] COMMISSIONER. MEMBER GIRKY FOR CLOSING COMMENTS.
[01:33:25] WOULD JUST ECHO THAT I THOUGHT THAT
[01:33:27] THERE WAS SOME GREAT FINDING THINGS
[01:33:28] AUDITS THAT WERE DISCUSSED TODAY AND I
[01:33:30] APPRECIATE EVERYTHING. EXCELLENT.
[01:33:33] THANK YOU I DO AS WELL AND WE'LL SEE YOU
[01:33:36] ALL BACK IN ABOUT NINE MINUTES THEN. JUST
[01:33:39] A NOTE BEFORE WE ALL TURN OFF THIS CALL
[01:33:42] THAT IT IS A SEPARATE TEAM LINK FOR THAT
[01:33:44] NON PUBLIC SESSION SO PLEASE GO AHEAD

[01:33:47] AND DROP OFF OF THIS LINK AND JOIN THAT [01:33:50] LINK IF YOU ARE TO BE IN THE NON PUBLIC [01:33:51] SESSION YOU WOULD HAVE RECEIVED THAT [01:33:53] MEETING INVITATION. EXCELLENT THANK YOU [01:33:56] FOR THAT REMINDER MICHELLE. ALRIGHT WE'LL [01:33:58] SEE YOU IN A FEW MINUTES. THANK YOU.

END OF TRANSCRIPT